Why Are Crisis Centers Important?
Lifeline Overview

• Nation’s Public Safety Net

• SAMHSA-funded to operate the National Suicide Prevention Lifeline and the Disaster Distress Helpline; Administered by the Mental Health Association of NYC (MHA-NYC)

• Project partners: NASMHPD, National Council of Behavioral Health, Columbia University and the Department of Veterans Affairs

• Comprised of 158 crisis centers (and counting) in 48 states
Challenges: Calls Leaving States

Call Answered In State vs. Out State

<table>
<thead>
<tr>
<th>Year</th>
<th>In</th>
<th>Out</th>
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<tbody>
<tr>
<td>2005</td>
<td>32,414</td>
<td>3,103</td>
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<tr>
<td>2006</td>
<td>63,526</td>
<td>31,383</td>
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<tr>
<td>2007</td>
<td>29,991</td>
<td>28,022</td>
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<td>2008</td>
<td>30,699</td>
<td>28,236</td>
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<tr>
<td>2009</td>
<td>43,177</td>
<td>47,490</td>
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<tr>
<td>2010</td>
<td>45,795</td>
<td>61,739</td>
</tr>
<tr>
<td>2011</td>
<td>53,385</td>
<td>68,623</td>
</tr>
<tr>
<td>2012</td>
<td>61,739</td>
<td>72,739</td>
</tr>
<tr>
<td>2013</td>
<td>67,740</td>
<td>77,711</td>
</tr>
<tr>
<td>2014</td>
<td>81,393</td>
<td>99,880</td>
</tr>
<tr>
<td>2015</td>
<td>79,873</td>
<td>107,160</td>
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<td>2016</td>
<td>91,485</td>
<td>131,750</td>
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</tbody>
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Challenges: Network Size Shrinkage

Lifeline Crisis Centers Since 2005

- 2005: 116 centers
- 2007: 128 centers
- 2009: 147 centers
- 2011: 155 centers
- 2013: 165 centers
- 2015: 166 centers
- 2017: 160 centers
Funding Opportunity!

State Capacity Building Initiative

• The Lifeline is facing challenges in ensuring every state has a crisis center which is a Lifeline member, and that most calls are able to be answered within the state from which the caller is phoning.

• MHA-NYC will be releasing an RFP in the amount of $460,000 to one state that is struggling to maintain calls in-state (eg., less than 70% of their Lifeline calls are answered by local in-state centers), to award to a local center (or centers) to better manage these calls.

• States applying for these funds to support the center (or centers) answering Lifeline calls must also submit a plan for sustaining these funds to their designated center(s) after the contract period ends.

• Funding is for one year, beginning October 1, 2017.
Who is Eligible to Apply? Less than 70 In State

- Alaska
- Alabama
- Arkansas
- District of Columbia
- Georgia
- Iowa
- Illinois
- Indiana
- Kentucky
- Massachusetts
- Michigan
- Minnesota
- Mississippi
- Nevada
- New York
- Pennsylvania
- Rhode Island
- South Dakota
- Texas
- Virginia
- Vermont
- Washington
- Wisconsin
- West Virginia
- Wyoming
Please join us for an informational webinar about this request for proposals:

Tuesday, August 8th 2pm EST
One More Thing...

The National Suicide Prevention Lifeline and California

CALIFORNIA HIGHLIGHTS

The Lifeline is a local and national safety net for people in crisis, with one easily recognizable national toll free hotline.

In the last six months of 2016, there were 65,319 callers from California to the Lifeline.

On average, 6,402 callers were able to receive help.

Of course, the 4,628 callers from California were unable to be answered by a local center in California.

Where are the callers from California being answered?

CALLS FROM CALIFORNIA ARE ROUTED TO LOCAL CRISIS CENTS. Measure: Where did callers from California call? Measures the callers from California were answered.

- 65,319 callers from California called
- 4,628 callers from California were unable to be answered by a local center in California

New State Reports coming in September!
Questions?

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