Disclaimer

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Integrating Peer Workers: A Cultural Journey

National Center for Trauma-Informed Care
Virtual Learning Network (VLN)

Session Six – July 2017
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Interactive Virtual Learning Network

- Use the Chat Box for introductions, questions and thoughts to share with your colleagues
  - *Press *6 on your phone to Mute/UNmute your phone*
  - We do want to limit background noise and cross-talk
- **Consistent attendance is really helpful!**
  - When you join the call please type into the chat
  - Who’s on the call. *This is really important for teams that are sitting together and sharing a computer and phone*
## Check-in & Attendance

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<td>Aspire (Albany GA)</td>
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<td>BHD Arlington County (Arlington VA)</td>
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<td>Chesapeake Integrated BH (Chesapeake VA)</td>
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<tr>
<td>King County (Seattle WA)</td>
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<td>KishHealth System (DeKalb IL)</td>
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<tr>
<td>Life Link (Santa Fe NM)</td>
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<td>Sertoma Centre (Alsip IL)</td>
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Integrating Peer Workers

A Cultural Journey

Lyn Legere
How Do We Bridge the Gap?

Traditional Approaches

Risk Aversive
Clinical Foundation

Experiential Approaches

Recovery is a Given
Experience as Primary Tool

Behavioral Health Workforce

Peer Support
Helpers and Hinderers – Lessons Learned

- Peer workers work together
- Peer workers are doing mutual peer support.
- Colleagues understand and value the role of peer support.
- Organization sees peer workers as employees bringing a valuable component of their recovery mission.
- Peer Workers isolated as single member on a clinical team & disconnected from others in organization.
- Peer Workers are assigned quasi-clinical and clinical tasks inconsistent with peer work and Code of Ethics.
- Colleagues see peer workers as a threat, as a waste of valuable resources, or as people in supported employment, not real workers.
- Organization oriented in risk awareness, minimizing room for self-determination.
Next Learning Network call is Tuesday, August 22.

Complete a PDSA Worksheet based on our project
  - Keep moving in small steps and scope
  - 1 worksheet per step, action, or sub-goal

Submit completed PDSA Worksheet (or summary) for shared report out during the April Call no later than noon on Wednesday, August 16.
Our goal for this project...

We will increase meaningful involvement of peer workers within service delivery and leadership/management of programs by strengthening the definition and understanding of the role of peer services.

This is a priority because individuals with first person experience of recovery have a wealth of knowledge and compassion that is critical for continued improvement of the behavioral health system.

Tap into your experts!