Behavioral Health is Essential To Health

Prevention Works

Treatment is Effective

People Recover
Trauma-Informed Innovations in Crisis Services: Implementing the Trauma-Informed Principle of Trustworthiness and Transparency

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Baltimore City Police Department
Homeless Outreach Team
Disclaimer

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Homeless Outreach Team

- Sergeant Jo Anne Wallace
- Detective Verlillian Githara
- Officer Krystle Fisher

How to Contact Us
homelessoutreachteam@baltimorepolice.org
Mission Statement

To improve the quality of life for all Baltimoreans by combining police and community resources in an effort to reduce the number of people who are homeless and living on the street in Baltimore City.
Who Are We?

This team of Baltimore City police officers and various city agencies and other partners engage in street outreach directly to the homeless community. The goal of the outreach is to reduce the number of people who are homeless, living on the street, by helping them conquer their personal obstacles and barriers. This team is RELATIONSHIP focused and has developed an excellent and personal working relationship with people who are homeless, various city agencies, and other providers throughout the city.
How Can The Homeless Outreach Team (H.O.T.) Help?

The team works to build RELATIONSHIPS with those that are living on the streets. These relationships allow the team a personal insight into the individual’s/family’s reason for homelessness. The team then works with various partners and agencies in order to remove the barriers and help the person re-integrate into society. We walk with the individual throughout the entire process through the system. We refer to it as “From Homeless to H.O.P.E.” (Happy, Optimistic, Powerful, & Empowered).
Identification Provided

Identification Letters

Birth Certificate

Maryland I.D. Cards
Who We Work With:
Camps
Miracle

The H.O.T. came in contact with Miracle who was living in the encampment on President St. outside of the headquarters building. Miracle was in distress and homeless. Miracle was transported to the hospital for an emergency petition due to her distress. After her discharge we followed Miracle’s progress and she was reunified with her family and she is now living in Philadelphia.
Success Story

Brittany

The Homeless Outreach Team encountered Brittany at the Guilford Ave. encampment. She was living from tent to tent and she was using IV heroin. After many visits and building a relationship with her, we contacted her grandmother in Cecil Co. She was elated and stated she had been looking for Brittany for six months. Brittany finally agreed to inpatient rehab and her grandmother drove to Baltimore Central District where the H.O.T. was with Brittany. There was a joyous family reunification, and she was admitted the same day to rehab in Cecil Co., and she is doing well.
H.O.T ESTIMATED SAVINGS
(Based on Meta-Analysis of Costs of Homeless)

<table>
<thead>
<tr>
<th>Societal cost of a homeless person</th>
<th>$40,051</th>
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<tbody>
<tr>
<td>Cost of servicing and housing a homeless person</td>
<td>$25,529</td>
</tr>
<tr>
<td>Difference</td>
<td>$14,522</td>
</tr>
<tr>
<td>Individuals housed by H.O.T. in 2015</td>
<td>301</td>
</tr>
<tr>
<td>Estimated savings</td>
<td>$4,371,122</td>
</tr>
</tbody>
</table>


Questions?