**Increasing Cultural Competency in Mental Health Care Settings**

**Chat Log**

**6/29/2021**

Ardavon Naimi: hi all!

Donna Tilghman: Good afternoon, everyone!

Debbie Pastrana: hello,

Debbie Pastrana: hello

susan greenawald: good morning

Monica Holmes: Hello everyone!

Shan Graham: hello

Kelle Masten: Welcome Everyone! We will be beginning promptly at 1:30pm ET.

Evette Robinson: good afternoon everyone David Diaz: Hello.

Carina Saucedo : Hello, thank you for having me susan greenawald: are the slides supposed to be scanning at this moment?

Na'Keisha Phillips: Good afternoon everyone.

Ardavon Naimi: good afternoon to you

Kelle Masten: one of our presenters is looking through them.

Carina Saucedo : my slides are scanning as well susan greenawald: perfect I wanted to mak sure I wasn't having tech. dificulty ;) Anthony Sferrazza: Hello, everyone Kathryn Baker: Hello to all Ardavon Naimi: Kelle....do we get a certificate of attendance? I assume so but wanted to ask Tracy Campbell: g Karen Larsen: Hello All Mamie Jones 2: hello Tracy Campbell: hello Lynda Stanistreet: a Thomas Mirabella: Hello Paula Leonardo: Hello ENNY ALMONTE: hello Melanie Guzman: Hi Sue Eller: Hello Wislene Augustin: hello Na'Keisha Phillips: My role is A: Management and Administration Christine Day: b Jacqueline Fennell: A Kelle Masten: A letter of attendance is offered upon request. My email address will be available at the end of the presentation/during the evaluation. I hope this is helpful!

Kalynn Salder: b

Merci Littaua: Good morning. This is Merci Littaua. from EHDOC DINO PAPAVERO, in Fontana, California Jesica Nunez: A Linda Wagner: Good Afternoon from Muskegon, Michigan Zuleika Prince: A

Bianca Lajara: Hello! Greetings from Santo Domingo, Dominican Republic.

Courtney Garry: Hello everyone!

Stephanie Gonzalez: Good afternoon.

Vanessa Garcia 5: Hello Good Afternoon

Jacqueline Fennell: Good afternoon from Brooklyn NY Kimberley Pualani: Greetings from Yakima Neighborhood Health in WA Stephanie Cottrell: is there sound currently?

Wendy Caraballo: Good Afternoon everyone Andrew Baron: Greetings everyone from Detroit, MI Beverley Stephenson : Beverley Stephenson: Hello Lisa Dubbert: I was wondering about the sound as well.

Olivia Ortiz: Hi from Albany NY!

Lisa Dubbert: Hello everyone

Kelle Masten: No. YOu do not hear anything right now. We will be beginning shortly. Thank you!

Manuel Olivo: good afternoon

Andrea Doyle: Good afternoon everyone

Abbe Poznak: good afternoon

Lisa Dubbert: Thank you

Machiko Kurosawa: Hi from Brooklyn, NY Shannon Cornwall: Hello, I don't have sound as well Charlene Whitfield: Good afternoon everyone Tatiana Rodriguez: Good afternoon all Esther Torres: Good afternoon everyone Ardavon Naimi: Dallas here, hi to everyone Laura Wick: Good afternoon all Melissa Barberer 2: some of my coworkers can't connect to the link Raquel Hernandez: hello from New York CIty ZAINAB KAMARA: Good afternoon from Washington, DC Na'Keisha Phillips: I think the sound will come on when they start the presentation Angelica Thelusmond: hello all Shannon Cornwall: okay, thank you Emily Moore: Hello from Oxford, Ohio!

andrewney tyndale: hello from florida

Renee Merritt: Good day

Chloe Johnson: hello from NJ

Amanda Krisher: Hello everyone! Greetings from Baltimore, MD!

Susana Diaz 2: Good morning

Alex Rease Diroche: Greetings Everyone.

dilpreet mann: Hi everyone :)

Latesha Logan : Good afternoon all

Nancy Myers: Hello all from Harrisburg, PA Lisa Dubbert: Hello from western North Carolina Miriam Ballinger: Hello has anyone spoken yet, trying to figure out my audio Emily Moore: No one has spoken yet!

Jannett Santana: I'm trying to make sure we're all muted Ren Adams: Hey-Ho from Springfield, MO Jim Salasek: Greeting all from St Paul, MN, hope everyone is safe and healthy Julie Dybendahl: Julie Dybendahl from Forida dept children and Families mmckinnon@fedoforg.org McKinnon: Hello everyone. Suffolk County New York here.

Kayla Baker: Hello! All participants will be muted during today's presentation. We will be starting shortly.

Cindy Encalada: Good Afternoon everyone, from Brooklyn, NY Jennifer Cronkite: Thanks for asking that Miriam, I had the same question! Hello from Lansing MI; Community Mental Health Authority of Clinton, Eaton and Ingham Counties Hiba Masood: i cannot hear anything Mariel Zavala : hello everyone from NYC paulette Enge: paletteenge,PRFI.NYC Sandra Jacobs: Cool-oh Breeze-oh...

Julie Dybendahl: I cant hear anything either!

Na'Keisha Phillips: Na'Keisha Phillips, Florida Department of Children and Families, Office of Substance Abuse and Mental Health (Northwest Region) nakeisha.phillips@myflfamilies.com

Craig Rhodes: hello

Pamela Blake 2: i don't see cc on my screen Rachel Baker-Blackwell 2: Good Afternoon from Florida Health in South Florida!

Sara Greenstein: I am also not hearing anything copley kemp: hello everyone Ryan Echevarria: Good afternoon Gunjan Sinha: Hello. This is Gunjan Sinha from Tucson, AZ.

James Ross: Good Afternoon.

Keng Lee: Good afternoon from CCNS Queens NY Benita Taylor 2: Benita Taylor FPA at WJCS, good afternoon all.

Ashley Putnam: I am not hearing anything as well Alex Rease Diroche: cc is on the top next to the hand icon Sara Greenstein: Sara Greenstein emergency and residential service coordinator Miriam Ballinger: okay cannot hear Rachel Yarger: Good morning from Portland, Oregon.

copley kemp: me either

carmen ortega 2: Good Day from Brooklyn NY.

Tylah Milo: good afternoon, Tylah Milo Program director at ACMH Craig Rhodes: I don't hear anything Karen Bagnini: me either Tiffany Whipple: i cant hear anything Kayla Baker: Hi Everyone - We will begin in just a moment.

Jasmine Charles: Good Afternoon.

Kimberley Pualani: No sound

Natalie Baum: Me either

Anternette Brown: no sound

sergio Lopez-Ruiz: Hello

sergio Lopez-Ruiz: No sound

Jennifer Woodall: Hello everyone, I am from Las Vegas Vanessa Proano: Good afternoon, no sound here too.

Sorayah Ferrer: good afternoon everyone Andrea Doyle: I dont hear anything either Karen Bagnini: now I hear a little clicking Casey Byrnes: Casey from NYS OMH, Customer Relations.

Jordan Maddox: Good afternoon. Jordan Maddox, Youth coordinator state of RI Karen Bagnini: ah!

Tacita Hargrove: Hello everyone

Kristy Johnson: Good afternoon

paulette Enge 2: Not hearing anything

Cassandra Zumbo: Hello! Calling from Community Health & Behavioral Health in Utica, NY Digna Merchan: Digna from WJCS- Peekskill Jennifer Fitzery: Good Afternoon from Buffalo, NY Pamela Blake 2: Pamela Blake here Montrice Brewster: Hello everyone.

Alex Rease Diroche: S.A.P.I.S. Counselor New York Dept. of Education Debra Banks-Smith : Debra Banks Good afternoon from CAMBA. Brooklyn NY Hayley Cox: Good morning! Folsom Cordova Community Partnership in Sacramento CA patrick akande: Good afternoon everyone Janica Smith: Hello Everyone... Janica Smith from DELAWARE from DSCYF/DMSS/OCM Pamela Blake 2: I can't here anything Mamie Jones 2: is anyone els hearing crackly sound Hayley Cox: I don't hear anything yet Lionel McPherson: good afternoon MARVELLY ST CLOUD: Good afternoon everyone. Marvelly St Cloud here.

Rochelle Williamson Eaddy: Rochelle Williamson Eaddy here Good afternoon Pamela Wagner: thank you for the CC!

Lynn Scombordi: Good afternoon. Lynn Scombordi from NAMI SC Ending the Silence.

Carla Lee: Carla Lee, Swope Health Services Kansas City, Mo.

Audrey Bethea: Good aternoon,

Dianne James: Hello Everyone. Dianne James. Case Manager at Camba in Brooklyn, NY Jason Conover : good afternoon Jeffrey Jean-baptiste: Jeffrey Jean-Baptist’s Candace Crawford: Good Afternoon everyone Kayla Baker: Hi - All sound will be played through your computer speakers. If you are not hearing audio, please try refreshing your screen.

Leesa Franklin: Leesa Carter Franklin, Hello everyone joining from Indianapolis, IN Sung Chang: can't hear Hayley Cox: Oh now I hear Debbie Gutierrez: Debbie Gutierrez, Good Afternoon Andrew Podymow: Good day form Rockland, NY Theodore Reid: Good afternoon everyone, Theodore Reid Senior Engagement Special with PPGNY Hope Beaver: Hello, Hope Beaver from Henry Street Settlement in Manhattan Debbie Pastrana: Can't hear anything Hayley Cox: I had to allow it through my browser Stacey Ross: hello everyone Cynthia Brown: Cyndi Brown from Project SUN in Kankakee IL Felicia Mason-Edwards: Good afternoon from Austin TX James Ross: Sorry Sound is spotty .

Audrey Bethea: Thank you

Shalik Jenkins: Good afternoon from Brooklyn NY Rochelle Williamson Eaddy: Rochelle Williamson Eaddy Here Good Afternoon Danielle Bowers: Danielle from Communoty in Schools in Somerset, PA Joan Salmon: Hello Beverly Johnson: Good Afternoon from Montgomery, Alabama Elizabeth Zinda: Will this be recorded?

Stephanie Gonzalez: Good afternoon

Ardavon Naimi: yes

D. Dayneen Caldwell: Good afternoon all from Suffolk County, LI, NY glenn cummings: Glenn Cummings, hello Babu Mathew: Hi from Morrison, CO STEPHANIE DUMAS: good afternoon!

Elaine Scott: Good Afternoon All!

Benita Taylor 2: God afternoon

Kemi Ekanoye : Good afternoon from Louisiana Lisa Dubbert: Hello good afternoo Mallory Kloucek: Hello! Sioux Falls, South Dakota!

Kayla Baker: Hello Everyone - All sound will be played via your computer speakers. Please ensure your speakers are enabled and that your browser can access your speakers. If you are not hearing, please try refreshing your screen.

Also, please close any open and unneeded programs on your screen to help with the broadcast.

Yvonne Peterson: Yvonne Peterson S.A.P.I.S Counselor New York Cindy Sapp: Hello from Brooklyn New York Andrew Baron: Where will the recording be available after the event?

Elaine Scott: SAPIS Elaine Scott here!

wanda cook: wanda cook new york city

Kayla Baker: The recording and slides will be made available.

Ashley Guzman: Ashley Guzman, New York City Natifa Baker : SAPIS counselor Brooklyn NY Anternette Brown: Anternette Brown( NYC) Augustina Rios: Hello from Kankakee, Illinois Debra Baron: Greetings from Kankakee, Illinois!

Abbe Poznak: I am SAPIS counselor

Elizabeth Gallo: care coordinator

dilpreet mann: intervention counselor

Brittany Clark: Mental Health therapist Hayley Cox: Youth Programs Coordinator Stephanie Hodgson: Evaluator Kevin Nesbitt: SAPIS Counselor , Harlem USA....

Suzette Collier: aDMINISTRATOR

Stephanie Gonzalez: SAPIS

Karen Larsen: certified Peer

Christina Lewis: health educator

Alex Rease Diroche: SAPIS Counselor

emilian mihaila: psychologist

Felicia Mason-Edwards: Family Peer

Rashida Allison: SAPIS

Stepanie Slowly: Mangement/adminstration ENNY ALMONTE: Outpatient Behavioral health director Daniel Muniz: Psychotherapist and prevention group facilitator wanda cook: sapis II Lexi Link: commumity based Marlene Thomas: Supportive housing Case manager Jennifer Cooper: counselor Vanessa Garcia 5: case manager Leslie Marroquin: Leslie Marroquin, Bonding LInks Clinic, Coalition for HIspanic Family Services, Clinician Angel Colon: Angel Colon | Stuyvesant High School SAPIS Christine Day: Service coordinator/ LSW Kathy Ryan: ER SW Supervisor Anbar Solano: case manager Gunjan Sinha: counselor andrewney tyndale: nurse Teri-Jo Goddard: Teri-Jo Goddard SAPIS in Bronx N.Y. Good Afternoon Diana Punales: director of services, psychologist Jennifer Rogers: SAPIS Ryan Wilson: Hi crystal paparone-donadio: SAPIS Counselor Sara Greenstein: Clara Martin - VT emergency services coordinator(middle management) Denise Botti: Service coordinator Karen Bagnini: social work director/field instructor Paula Wielingen: SAPIS Loretta Miranda: Case manager Charlene Whitfield: SAPIS/Substance Abuse Intervention Specialist Counselor (NYC) Leesa Franklin: Management/Clinician/Community based provider Ryan Echevarria: SAPIS (Substance abuse prevention and intervention specialist) Juliette Tomlinson 2: Human Resources Coordinator James Ross: Please note your voices are breaking up. Sound is very spotty.

Edward Sesay 5: hi

Digna Merchan: Case Manager

Benita Taylor 2: fPA

India Mooney: Foster Care Case Manager and Therapist La Verne Saunders: Greetings from Atlantic City NJ Certified Peer Specialist Kevin Smith 2: Management/Administration Cindy Sapp: SAPIS Counselor Leslie Marroquin: Leslie Marroquin, Clinician/Supervisor copley kemp: lmhc Lynn Scombordi: NAMI SC Program Coordinator Ernest Littles : Clinical Supervisor.

Karen Bagnini: creative arts therapist

STEPHANIE DUMAS: care manager

Cassandra Zumbo: Behaviroal Health Case Navigator Shannon Cornwall: State/government Pamela Blake 2: Mental Health Coach Alissa Cook: Crisis Intervention Anthony Sferrazza: SAPIS COUNSELOR IN DOE PUBLIC SCHOOL IN BROOKLYN Paula Leonardo: SAPIS Counselor Curtis Johnson: Peer recovery coach Frida Aranbayeva: Care Coordination Supervisor Jessica Echavez-Christy: SAPIS Counselor patrick akande: SAPIS COUNSELOR DOE Karla Gooden: sapis counselor Nicole Rodriguez 2: SAPIS\ Andrea Doyle: Andrea Doyle SAPIS Counselor for a high school Jasmine Charles: Behavior Specialist.

Courtney Maines: CRR Program Manager

Destiny Murdock: Certified Community Health Worker in Behavioral Health Deborah Coble: hello Direction in independent living. you are having up Olinda Ford: Olinda Ford Trillium Health Opioid Overdose Prevention Program Coordinator Nikki Stanek: casemangement supervisor Shan Graham: Woodstock , Al - Case Manager at a Community Rehab Program, focusing on obtaining employment Jennifer Fitzery: Educator Stacey Ross: Drug Prevention Counselor SAPIS Tiffany Walker: Management Emajonite Etienne: Emajonite Etienne, Mental Health & Disabilities Manager Leaguers INC Debra Banks-Smith : Clinician/Management Andra Sasala: Attorney Danyale Johnson 2: Good Afternoon, Danyale Johnson, Clinical Director at Harlem East Life Plan Counseling Center Rochelle Williamson Eaddy: SAPIS Emily Moore: I agree with others - the voices of the presenters are all very scratchy and spotty. It isn't my internet connection or my headphones.

Chandreika Jordan: Greetings from Detroit, MI. :) Behavioral Health Counselor for a School-Based Health Center John Gaal 2: John Gaal, CPS / CHW Brenda Hoff: psychosocial occupational therapist Theresa Good: Theresa Good Case Manager for the Brooklyn Step Treatment court Essence Draper: Hello. Essence , case manager, CAMBA Kara Lynn Langowski: Kara Lynn Langowski, Vocational Rehabilitation Counselor Melissa Barberer 2: LCSW Emma Thomas 2: SAPIS Counselor Shalik Jenkins: Sapis counselor Yasmin Carrillo: Yasmin Bedoy- Care Coordinator IHOT North Program from MHS Carina Saucedo : NAMI Valley od the Sun Olisa Fowlin: Health & Wellness Coordinator @ FACES NY Harlem Anna Torres: Good Afternoon - Anna Torres, SAPIS Counselor D. Dayneen Caldwell: Will we receive a copy of this presentation?

Ernest Littles 2: Ennest Littles Case Manager Jane Lim: hi all carmen ortega 3: Sophie Boka, Education Coordinator BCS Kelle Masten: Yes. The recording and slides will be shared via email with everyone who registered. You may also download a copy of the slides now at the top of the screen where it says "powerpoint presenstation". I hope this is helpful!

Geoff Donovan: Sapis

Angella James: Angella.James good afternoon Psychiatric Aide Debbie Pastrana: Debbie Pastrana SAPIS Elizabeth Foster: Elizabeth Foster Community Support Specialist for FREE donique burke: donique burke SAPIS Lou Ellen Miller: Lou Ellen Miller-Benefits Specialist Yolanda Zavala Enriquez: Yolanda Zavala Enriquez from Reading, PA Tatiana Rodriguez: Tatiana Rodriguez SAPIS - Brooklyn, NY :) brittany grissett 2: Brittany Grissett:Sapis counselor Kenneth Anderson: When I see the terms "destructiveness and Incapacity" is there are link or should there be a link to what we have been calling trauma informed care?

Stacey Jacques: Stacey Jacques, Social Worker Interfaith Medical Center Neiva Orozco: Neiva Orozco, Homeless Services Liaison for the City of Bell, Commerce, Cudahy and Maywood, Good Morning everyone !

allois simpkins-douse: Allois Simpkins-Douse -Psychiatric Rehab Therapist "Interfaith Medical Center" One Brooklyn Sandra Osmanski: Sandra Osmanski: Case Manager Specialist St Benedict Education Center, Erie, Pa Crescenciano Ravanes: Late arrival due to a browser switch. Cres Ravanes from Interfaith- One Brooklyn Health Amanda Krisher: I have a hard copy of that tip sheet and it's excellent!!

Natasha Deshommes: Natasha Deshommes Group facilitator with Fortune Society Miriam Famania: Miriam Famania Case Manager for the STEP/MBTC Treatment Court Danielle Busch: Danielle Busch, Community Support Specialist @ FREE sergio Lopez-Ruiz: I cant hear anything... is it just me?

Lizette Roque: I was able to listen when opened it through laptop Lexi Link: i can hear but not well Katie Constable: Make sure your speakers are not muted sergio Lopez-Ruiz: i was listening and it just went quiet Yvette Bryant: Call in Kelle Masten: HI Sergio. WE can hear on this end. Please be sure your computer speakers are turned on and up. If you are still having issues, please let us know.

Pamela Blake 2: can you post that web site again?

Yvette Bryant: Call in if you cant hear Karen Larsen: Have been talking about this a lot for all people within our agency. People all too often make assumptions about a person's identity. IT is essential we directly ask the individual how do THEY Identiy. and stop with the assumptions.

Toya Pearson: can’t download the slides Esther Torres: Power point should have the links, I hope Theresa Nguyen: https://thinkculturalhealth.hhs.gov/clas/standards

Lizette Roque: Go to the chat, at the top it says POWERPOINT PRESENTATIONS, next to it you will see ...Click to that and download it Jasmine Charles: I must leave to attend another meeting. Thank you.

Kelle Masten: Hi Esther - you can click on the slides and then it should say "upload slides" and they should download for you. If they don't, the slides will be sentto you via email.

Na'Keisha Phillips: Thank you!!!

Toya Pearson: okay, I will wait to download once sent via email, thanks Mary Chastain Flournoy: It isn't just younger people who are non-binary, can we please be careful how we're talking about this especially in these spaces?

Hope Beaver: Thx for pointing that out @Mary Toya Pearson: Resonates as well with me Jacqueline Lebel: Hi I’m Jacqueline Lebel,CRSS. Thanks Kaarin Hanzlian: With me as well,. Thank you.

Carlos Contreras: cant hear anything

Ren Adams: As a trans man, I HATE having to find new care providers. Despite specifically identifying as trans and requesting someone who is trans friendly, more often than not I spend more time educating my provider than getting the help I'm there for.

Ren Adams: That's why trainings like this are so important!!

Karen Larsen: We are all teachers and students throughout our lives.....who better to teach?

Kelle Masten: HI Carlos, please make sure your speakers are turned on and turned up. If you are still having issues, you might want to log out and log back in.

Sharon Jefferson: Hello Everyone Sharon Jefferson Case Manager BCHS Robert Higgins: and make sure audio on computer itself is on Carlos Contreras: done it since it started Kelle Masten: Carlos - you can call in if you would like. dial 1-888-727-2247 - conference I.D. 8971769#.

Toya Pearson: LGBTQ suicide rate is high for African American boys Kionte Guines: @ Mary and Karen...ageism should also be addressed in cultural competency training.

susan greenawald: @Kionte agreed!

Toya Pearson: yes@ Mary

Cindy Sapp: Kionte I agree with you

Kaarin Hanzlian: Agree!

Toya Pearson: yes@ Kionte

Cristina Lopez: This is Cristina Lopez

Cristina Lopez: I am here

nicolette cordero: I'm here, my name is Nicolette Cordero Hope Beaver: Hi @Ren, just wanted to say I see you Carina Saucedo : Having audio issues as well. Even when checking connection Kerry Ewens: Kerry Ewens here. Trouble getting in earlier Edward Sesay 7: I am online Kayla Baker: Hi Carina - sending you a private chat.

Alex Liosatos: Can someone give me title of the book that the first speaker referenced which talks about the anthropological lens? Thanks!

Kelle Masten: Hi! Just wanted to remind you to please type your questions here for Karen and Ellen and at the end of the presentation, we will ask as many as we can until the end. Thank you!!

Esther Torres: Anthrovision

Esther Torres: That's the title I read on closed captions, Anthrovision Miriam Ballinger: me too Esther Miriam Ballinger: though I missed the author Marie Godsey: Gillian Tett, I believe Miriam Ballinger: thx Karen Francis (she/her): Anthro-Vision: A New Way to See in Business and Life by Gillian Tett Ren Adams: A lot of LGBTQ+ Community Centers will provide trainings, often for free Miriam Ballinger: Thx Dr. Francis Debbie Harder: Will we have access to recording once webinar has ended?

Kelle Masten: Yes. The recording and slides will be sent via email to everyone who registered.

Debbie Harder: Thank you

Kristen Ludeker-Seibert: In Indiana, there is www.outcarehealth.org - a database that lists LGBTQ+ competent and prolific providers. Outcare has been working toward becoming national, so maybe check it out even if you are from somewhere else in the nation!

Esther Torres: wonder if DOE forms will change???

Kristen Ludeker-Seibert: For agency training, one can also reach out to their local Pride associations. Indy Pride has an education series, for example.

Evelice Nunez: Thank you, Kristen for the email.

Kenneth Anderson: Interesting. Important focus on language, labels etc, then calling people being served/helped "patients"

Esther Torres: words matter

Audrey Bethea: Thank you

Audrey Bethea: Great

Jamie Taylor: Thank You

Na'Keisha Phillips: Thank you

Lisa Dubbert: Thank you-so much info!

Alex Rease Diroche: Thank you for the workshop and information La Verne Saunders: Thank you for the session and the resources Leslie Marroquin: Thank you so much!

Stacey Ross: thank you

dequi kioni-sadiki: thank you for including the powerpoint Danielle Bowers: Thank you Essence Draper: Agree Kelle Masten: Just a reminder to please type your questions and/or comments here for our presenters and we will ask as many as we can before the end of the presentation. Thank you!

wanda cook: Thank you

paulette Enge 2: pauletteenge:Thank you Jude D'Souza: Would like a certificate of attendance Name: Jude D'Souza Jackie Halls: I should have looked closer, but is there nursing CEU's for this webinar?

Ardavon Naimi: Jackie.....no

Kelle Masten: No but we offer a letter of attendance upon request. You can send me an email to request one - kelle.masten@nasmhpd.org Jackie Halls: Thank you Jennifer Woodall: Is there any CEUs for social worker?

Kelle Masten: Jennifer - No but we offer a letter of attendance upon request. You can send me an email to request one - kelle.masten@nasmhpd.org

Ardavon Naimi: thanks Kelle

Kelle Masten: You're welcome!

Oliver Ogbonna: Would certificate of attendance be issued to attendees?

Ardavon Naimi: by request...email kelle Kelle Masten: Oliver - You can send me an email to request a letter of attendance - kelle.masten@nasmhpd.org. Thank you!

Annabella ROIG: I wonder about CPH -- I will send u a note, Kelle.

Debra Banks-Smith : Requesting a letter of attendence debrab@camba.org Oliver Ogbonna: thank you Tiffany Walker: Thank you Kelle Masten: Debra - please send me an email. I would greatly appreciate it. Thank you!!

Debra Banks-Smith : debrab@camba.org. Thank you!

Evette Robinson: plese send letter of attendance erobinsschools.nyc.gov Thanks Pamela Cunningham: Thank you.

Kelle Masten: Please send your request for letters of attendnace to my email address so I'll have the requests all in one place. My email address is kelle.masten@nasmhpd.org . THANK YOU!!!

Alex Rease Diroche: Greatly saud Dr. Francis Alex Rease Diroche: \*said Abbe Poznak: ...............................................please send a letter of attendence to me abbe.poznak@gmail.com....................................................................................

Linda Felicciardi: Thank you!

Ren Adams: I provide diversity trainings to Behavioral Health Services, and this session has some really good information that I can reference for those, thank you for this!

Oliver Ogbonna: Requesting a letter of attendance: oliver.ogbonna@cahsinc.org

Shane King: Agree Ren.

Nirvana Muniz 2: I wish that some of these would be training on how to help people who have different values than someone in the LGBTQ+ community. If we want people to be able to practice in a way that doesn't harm the client, there should be seminars geared to working against incongruence.

Edward Sesay 7: Can we get a letter of attendance Ardavon Naimi: email Kelle Randall Warner: Is there an approved SAMSHA glossary or terms; ie, non binary, etc.

Jennifer Woodall: thank you

Ren Adams: Using some of the lesser-known symbols, like a pink triangle in a green circle, generally indicates someone who actually is as competent as advertised Annabella ROIG: helpful. Ren. Thank you.

Debra Baron: Can you add the process for requesting a letter of attendance in the Webinar Notes section?

Julio Ortega: Julio Ortega: Requesting a letter of attendance-julioo@inwoodcs.org Ren Adams: Annabella, just make sure it's pointing the right direction! (down) :-) Mariel Zavala : everyone, please read through the comments. Kelle is asking YOU to send an actual email to her. The email address has been mentioned in the comments and I will be providing it here as well @kelle.masten@nasmhpd.org Annabella ROIG: Awesome :-) Edward Sesay 2: esesay@cahsinc.org Kelle Masten: Thank you Mariel! :-) Nirvana Muniz 2: Thank you for speaking to this. I David Diaz: what is the difference between politics and affirming people who are LGBTQ? Those people are still people that deserve equal rights to live and happiness.

Nirvana Muniz 2: I am personally fine with counseling someone in the LGBTQ+ community, but I hear from my colleagues all the time about how there's this expectation.

Nirvana Muniz 2: it sometimes can feel like, "Make sure you don't impose your values on the client" and then "Make sure you share the same values as the client" it seems contradictory.

Amy Parece-Grogan: I would also recommend The Family Acceptance Project - they have some great info for working with populations that historically have not accepted LGBTQ+ Matthew Ryan: Thank you for this training today!

Cindy Sapp: Everybody has a right to their own beliefs. We have to learn to accept people for who they are and what they believe. We don't have to like it but we do have to respect it.

Digna Merchan: Thank you so much, The presenters are very knowledgeable. I am glad I am part of this training.

Nirvana Muniz 2: Competent counselors should be aware of multicultural differences but whether or not they share the values shouldn't matter. That's just my opinon Jolene Lespes 2: I don't think telling people leave your values and politics at the door as the solution.

Jolene Lespes 2: you can still have different values and provide respectful care Ardavon Naimi: yes Jolene Cindy Sapp: You can't leave it at the door it is all apart of who you are. It's how you express those values and politics that matter.

Jolene Lespes 2: people should not be fired for having different values or politics.

Jolene Lespes 2: yes agreed, how we express ourselves Nirvana Muniz 2: Jolene I 100% agree. I, personally, was speaking to the contradiction in the way we are trained from an institutional position as it pertains to orgs like the American Counseling Association, etc.

Kelle Masten: https://www.hrc.org/resources/glossary-of-terms

Esther Torres: unfortunately this community has been used politcallly because of the fears that still many hold Andrew Grant: I agree Cindy. It's the idea of loving somebody but not liking everything they do, For instance, 1 may think smoking is wrong or harmful, but that doesn't mean hate smokers Kionte Guines: I also have heard of the shift Ardavon Naimi: indeed words. regardless of term used, there needs to be substance and intent behind it Nirvana Muniz 2: Seek to understand and seek to respect. 100%. The weight behind values just seems aggressive Ardavon Naimi: thank you to the speakers Amanda Krisher: What a great point! I've often wondered that myself with humility and competence so thank you for your clarificatioN!

Tara Sol: language matters ...words matter Nirvana Muniz 2: Thanks for this. You guys were great copley kemp: thanks Amanda Krisher: Excellent presentation!

Kionte Guines: very intense and well-informed training. greatly appreciated Keng Lee: Thank you.

Jason Conover : I would include accountability in the five A's great presentation!

Anbar Solano: Thank You.

dilpreet mann: Thank you

Kathryn Korba: Great presentation! Thanks!

Candace Crawford: Thank you!

Mariel Zavala : Thank you !

Tatiana Rodriguez: Thank you very much!

Transcript from Chat with Presenters

LIZ WILSON: Hello, will this webinar recording be made available to attendees later?

Kayla Baker: Yes, the recording and slides will be made available.

John Gaal 2: How does the "rainbow" ensure those providers practice what they preach?

John Gaal 2: Thank you!

John Gaal 2: With June being PRIDE month, I have seen a few articles suggesting that these "symbols" are being misused to attract clients, etc.

Transcript from Chat with sergio Lopez-Ruiz

sergio Lopez-Ruiz: Hi,

sergio Lopez-Ruiz: My speakers are on not muted...

Kayla Baker: Hello

Kayla Baker: Can you try joining via a different browser, or dial in using the callin above?

sergio Lopez-Ruiz: ok!@

Transcript from Chat with Carina Saucedo

Kayla Baker: Hi Carina! Were you able to hear earlier or have you not had audio at all?

Transcript from Chat with Hosts

Tara Sol: I have heard there is a shift from using "Cultural Competency" and instead, using "Cultural Humility" ...your thoughts on that?

Tara Sol: language matters!

Caarlos Jusino: Carlos Jusino

Jennifer Fitzery: Thank you for the presentation

Sara Hatch: thank you!

Machiko Kurosawa: Thank you!

Dianne James: This was awesome. Thank you!

Matthew Ryan: Thank you!

dequi kioni-sadiki: thank you

Paula Wielingen: Thank you

Pamela Cunningham: Thank you.

Paula Leonardo: thank you

STEPHANIE DUMAS: thank you

Janine Lewis: thank you!

Robert Higgins: thank you. great training!

Cynthia Brown: Thank you very much

Emma Thomas 2: thank you

Debbie Pastrana: Thank you

Tylah Milo: thank you!

Neslyn Le Brun : Thank you.

Danielle McClain: Thank you!

Caarlos Jusino: thank you

Esther Torres: Thank you

Natifa Baker : Thank you

Cindy Encalada: Thank you!!!!

Shalik Jenkins: Thank you

Tonia Womack: Thankyou!

Kara Lynn Langowski: thank you!

Jeffrey Jean-baptiste: Thank you

Alex Rease Diroche: Thank you for the information. Have a great day everyone. Peace & Blessings.

Lauren Siegler 2: thank you!!

Mamie Jones 2: are there ce's

Kathleen Duval: Thank you

Tonee Trzicnski: Thank you

Karen Larsen: thank you

Abbe Poznak: thank you

Natasha Crump : Thank You

Allison Byler: Thank you!

Essence Draper: Thank you!

Vanessa Proano: thank you!

Lee Swinehart: Thank you!

Digna Merchan: Thank you.

Gloria Gonzalez-Kruger: Thank you - great info.

Sara Greenstein: thank you

Juliet Russell: Thank you

Andrea Doyle: Thank you

Evelice Nunez: Thank You, Great Presentation.

Nicole Rodriguez 2: thank you

Heidi Mathis 2: Thank you

Tacita Hargrove: Thank you!

Emily Mullin: thank you

Tiffany Whipple: thank you

Michele Smucinski: Thank you

Carmen Rosa: Thank you

Melissa Cruz: Thank you

Diana Tucker: Thank you!

Nawal Almontaser: thank you

andrewney tyndale: Thank you

Elaine Scott: Thank you

John Pacelle: thank you

Diana Punales: Thank you!

Latesha Logan : Thank you

Patricia Hunter 2: thank you

joelene johnson: thank you

Ryan Wilson: Thanks so much

Connie Terranova 2: Thank you

carmen ortega 3: Thank you!

Mimi Gizachew: thank you

Linda Felicciardi: Thank you

Gretchen Kohsmann: thanks

Ryan Echevarria: Thanks so much

Daniel Muniz: Thanks!

Shahid Hafidh: Thank ou

Benita Taylor 2: Thank you

Kim Tunnell: Thank you!!

Kittina Lashley: Great presentation-thanks!

Brianne Rogers 2: thank you

Jennifer Dyer: Thank you

Stacey Jacques: Great Training. Thank you

Annabella ROIG: Thanks very much. Great information

Jolene Lespes 2: Thank you

Kerry Ewens: Thank you. Enjoyed the presentation.

Cynthia Goins: thanks! great informtion

kitaka cupid: Thank you

Tonia Womack: Thank you

Paula Wielingen: Thank you

Lexi Link: thank you!

Stephanie Mattarocci: Thank you

D. Dayneen Caldwell: Much appreciated.

Mariah Vail: Thank you!

Lou Ellen Miller: Thank you!

Marilyn Belt: THANK YOU!

Lynn Tucker-Roberts: Thanks

Juliette Tomlinson 2: Thank you!

Leah McGraw: Thank you!

Edward Sesay 7: thank you

Cyndibell Se Sala: Thanks!

glenn cummings: Thanks

David Sanchez: thank you

Debbie Gutierrez: Debbie Gutierrez, Thank you

Elizabeth Walber: Thanks very much. - EW

Dietra Robinson: Thank you!

Marshand Hager: Thank you!

Mildred Simplicio: Thank you!

Kwanet Young: Thank You!

Lenessa Alexander: Thank you

Lynda Stanistreet: thank you

LIZ WILSON: Thank you!

Charlene Whitfield: Good by and thank you.

Kevin Nesbitt: Thanks Much...Good day..

Kimberley Pualani: Enjoyed the opportunity to learn. Thanks

Andra Sasala: Thank you.

Candace Jones 2: Thank You!!

Alyson Parker: Thank you

Oliver Ogbonna: Thank you

Yolanda Zavala Enriquez: Thank you so much!!!

Donna Tilghman: THANK YOU!

Mamie Jones 2: thank you

Jose Morales: thank you

Lavonia Joyner: Thank you

Joseph Angilella: thank you

Danyale Johnson: Thank you!!

Lolita Edwards: Thank you. Great presentation

Jasmin Espinoza: thank you !!!

Carina Saucedo : Thank you!

Raquel Hernandez: Thank you!!

Brian Brisky 2: Excellent-Thank you!!

Rachel Yarger 2: Thank you for the great info

Crescenciano Ravanes: Thank you!

Paula Wielingen: Thank you

Joleen Chiaverini: Thank you

Theresa Good: thank you

Valerie Rosen: Thank you! Great presentation!

Chandreika Jordan: Thanks for the information. :)

Soyinka Ellis: thank you

John Gaal 2: Thank you!!!

Anthony Sferrazza: Interesting and informative

Shirley Warren 2: Awesome. Thank you for the information.

Nicole Aldi: Thank you for all the information!

Gunjan Sinha: Thank you.

Jenny Joseph: Thank you.

Leslie Marroquin: Thank you for such invaluable information and resources.

ZAINAB KAMARA: thank you for the information. Super informative

Matthew Usher: Thank you

Angella James: Thank you Great job

carmen ortega 2: Thank You!

MARVELLY ST CLOUD: Thank you!

vilma martinez-gordon: vilma gordon Thank you

Tami Brown: Thank you!

Jude D'Souza: Thank you

Lillian Pichardo: Thank You

Jennifer Sewall: thank you!

Brian Gay: Thank you!

Rochelle Williamson Eaddy: Thank you

Vanessa Garcia 5: Thank you

Anna Torres: Thank you. Great information provided.

Nicole Brown: thank you

nicolette cordero: thank you!! very informative

Kathryn Baker: I completed the survey but don't see a send/submit button

Erin Baldwin: Thank you!

Ernest Littles 2: Ernest Littles Thank You

Lillian Pichardo: Thank You

Ashley Guzman: Thank you

Dorothy Reynoso: Thank You

Holly Gould: thank u

Hayley Cox: Thank you!

Suzette Collier: Very useful information.

Jennifer Fitzery: How do I send the survey?

Gloria Gonzalez-Kruger: Do I just close the site after evaluation? I don't see a submit button?

Sean Gilchrist: Thank you

Roger Clinton: Thank you.

Esperanza Belliard: Good training. Thank you

Evette Robinson 2: Thank you

Monica Holmes: I completed the evaluation but I don't see how to enter my completed form.

tyrone bates: Take care everyone :)

Ashley Putnam: Thank you!

CASIE HARRINGTON: Thanks

Allison Cumma: Excellent presentation

Jolene Lespes 2: is there a submit button for the evaluation

Janice Bergman: Excellent presentation. Thank you!

Cindy Sapp: Do we just hit close remarks button or what do we do

Shedifa Treasure: I cannot submit

Debra Banks-Smith : Thank you

Edelmiro Rivera: Good training. Thank You.

Julia Varone 2: thank you

Richard Bautista : Thank you (Richard Bautista)

Edward Sesay 7: How do you submit

Leslie Marroquin: I cannot submit my answers

Anthony Sferrazza: Neither do I see a send submit button, assuming my response is being registered upon entering my answer.

You: There is no submit button for the evaluation. Once you respond, your responses are automatically included.

Christine Day: thak you

Gloria Gonzalez-Kruger: Thank you Kelle

Ashley Putnam: there is an arrow at the bottom right of the boxes

Leslie Marroquin: Thanks

Jennifer Fitzery: Ok Thank you Kelle.

Lou Ellen Miller: Thanks Kelle!

Digna Merchan: How I submit my answers?

allois simpkins-douse: I can't submit the evaluation

You: There is no submit button for the evaluation. Once you respond, your responses are automatically included.

Digna Merchan: Ok. Thanks.

Benita Taylor 2: When I am finished answering the questions do I just log off.

You: Yes - thank you Benita!

Benita Taylor 2: Thank you all for a wonderful presentation.

Merci Littaua: Thank you very much. This concern/topic has come a way in terms of research and study. Now people can openly discuss it and we can learn professional understanding about it.

Laura Waagen: I am getting an email reply that the email for Kelle Masten above is not deliverable?

You: kelle.masten@nasmhpd.org. Please be sure the email address is correct. :-)

Merci Littaua: Thank you to the presenters and the sponsor of webinar!

Bianca Ortiz: try the email without the period at the end. I just sent mine.

Merci Littaua: Is the Power point materials available for download, thks, merci

Nicole Rodriguez : yes i need them as well

You: The powerpoint presentation was available during the presentation but will be sent via email with the recording to everyone who registered.

La Verne Saunders: How do I submit the evaluation?

You: There is no submit button for the evaluation. Once you respond, your responses are automatically included.

La Verne Saunders: Thank you

You: Thank you for joining us today! We will be closing the room in about 10 minutes. If you haven't filled out the evaluation, please take a few moments to do so. Thank you!!

Shannon DiMaggio: Thank you Kelle!

Laura Waagen: Email still comes back as undeliverable. I have clicked the link at the top of the training and copied/pasted it from this chat as well.

You: Hi Laura, are you referring to Kelle's email? kelle.masten@nasmhpd.org

Laura Waagen: Got it figured out! The link at the top of the training is including the final period of the sentence as did the link I copied/pasted in this chat.