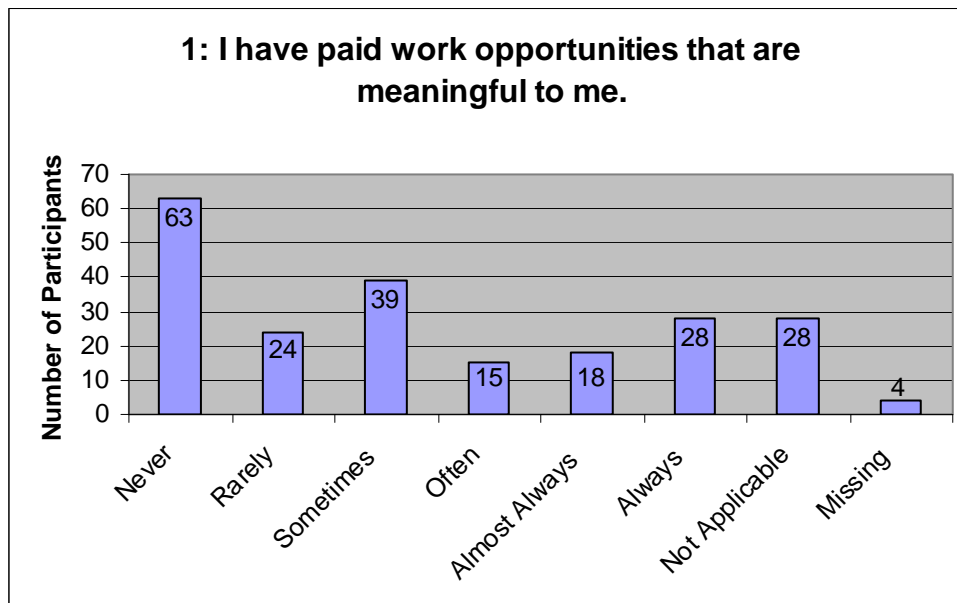

Appendix D:
Phase II Self-Report Prototype Test
Item Response Results

Appendix D: Phase II Self-Report Prototype Test Item Response Results

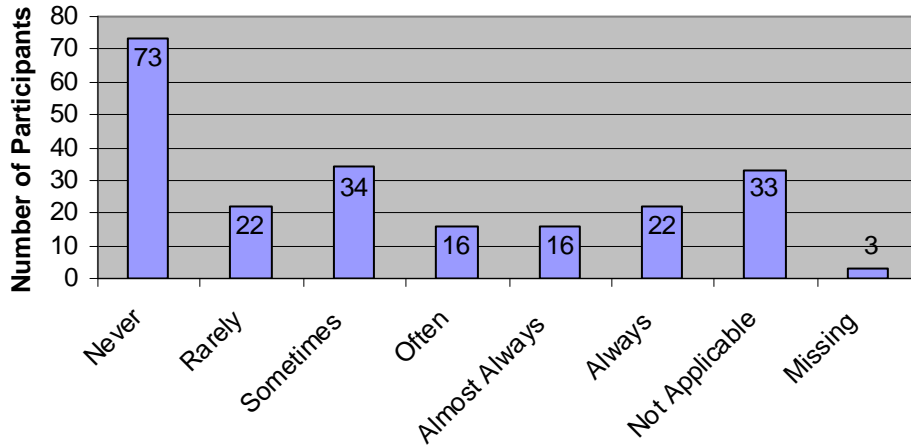
Participants responded to 73 items using two different response scales: one of them a 6-point scale (Never, Rarely, Sometimes, Often, Almost Always, Always) and the other a 4-point scale (Strongly Disagree, Disagree, Agree, Strongly Agree), both with the additional option of responding “Does not apply to me”. For the first 14 items, participants were instructed to respond “in general during the last six months”, while for the remaining 59 items they were instructed to respond regarding “mental health services and staff during the last six months”.

Items were developed to retain as such as possible the wording used by Phase One participants when they described the helping or hindering forces they experienced in their recovery process. To this end, 20 of the 73 items were negatively worded to aid in the ability to gather differentiated responses.

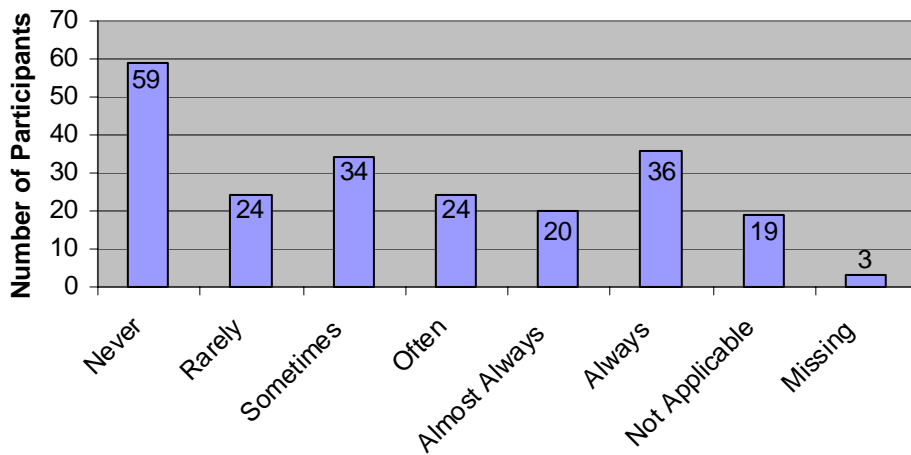
Participants responded to 25 of the items with a wide range of responses across the 4- and 6-point scales (including items 1, 9, 10, 13, 15, 17, 18, 28, 29, 31, 38, 39, 42, 43, 51, 54, 55, 58, 61, 64, 66, 69, 70, 71, and 72). Furthermore, 21 of the items included 30 or more “does not apply to me” responses, with 6 of those including 50 or more such responses. One of these, item 55: “I receive support to parent my children” is clearly aligned with the number of participants who identified themselves as parents.



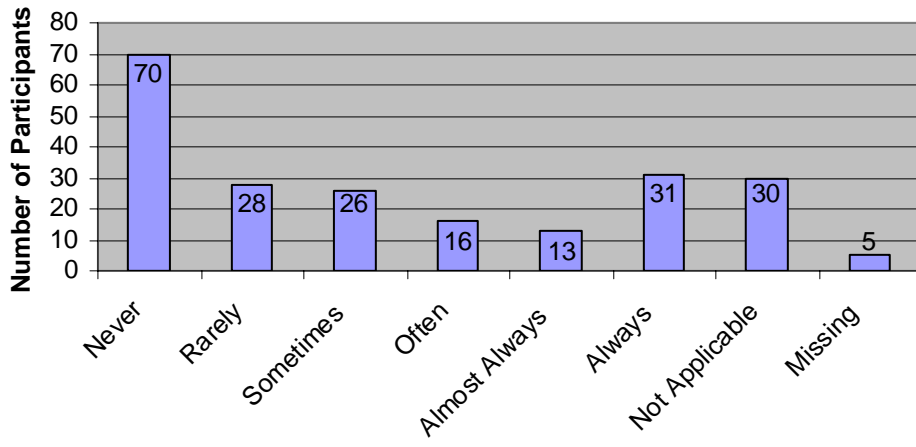
2: Mental health services helped me get or keep employment.



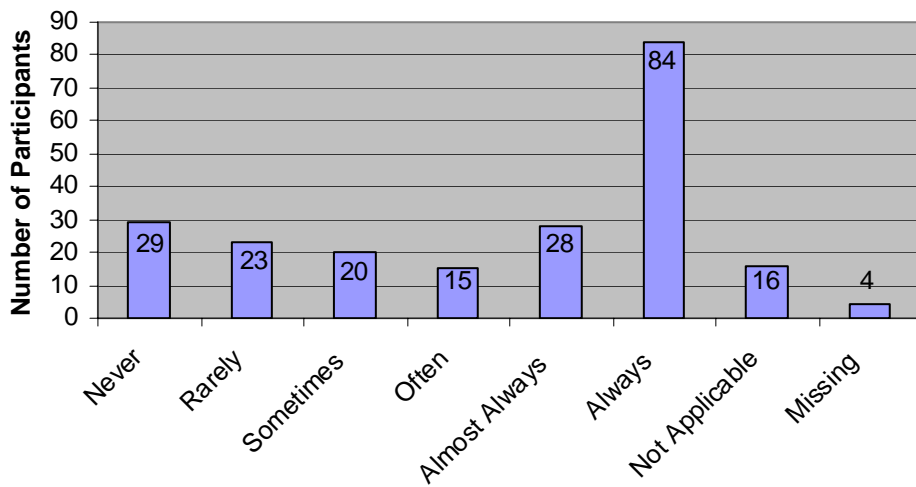
3: I have a chance to advance my education if I want to.



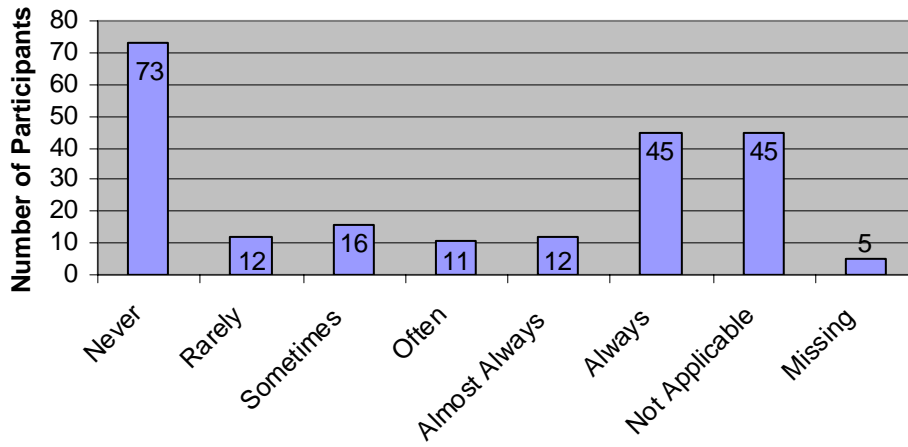
4: Mental health services helped me in advancing my education if I wanted to.



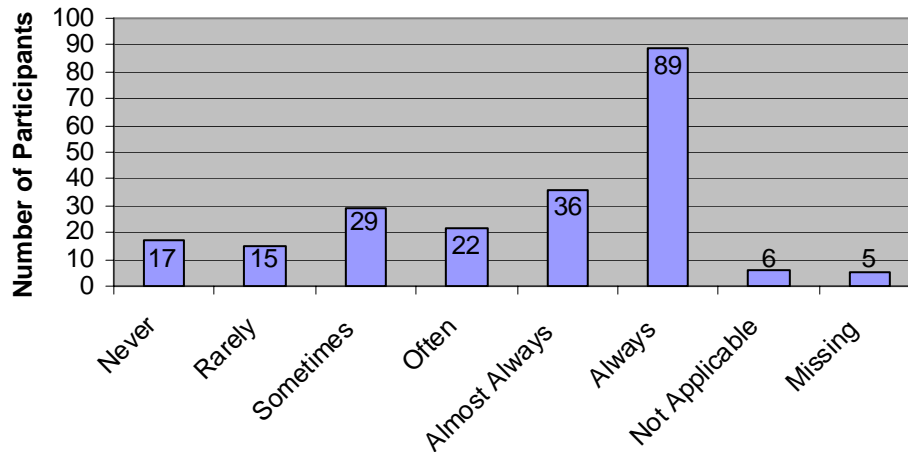
5: I have housing that I can afford.



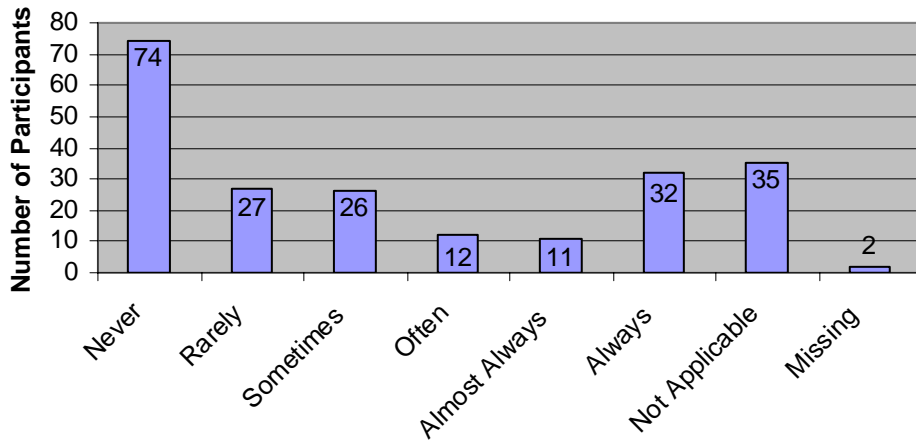
6: Mental health services helped me get housing that I can afford.



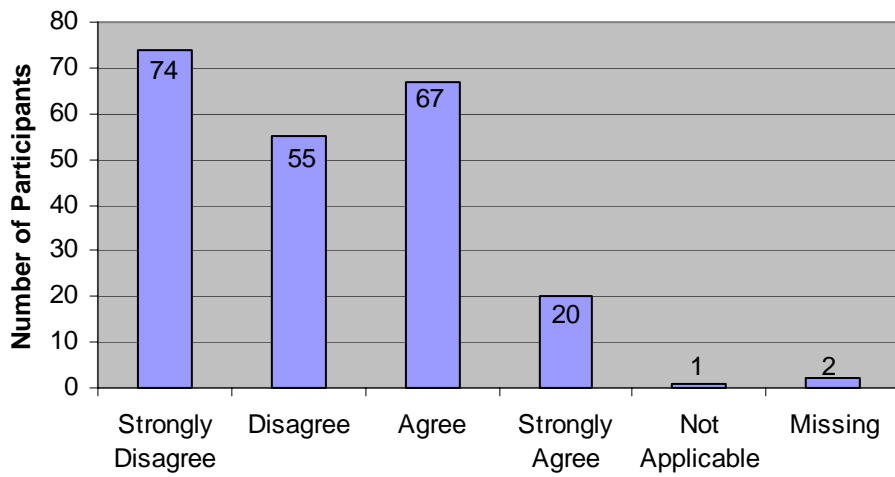
7: I have reliable transportation to get where I need to go.



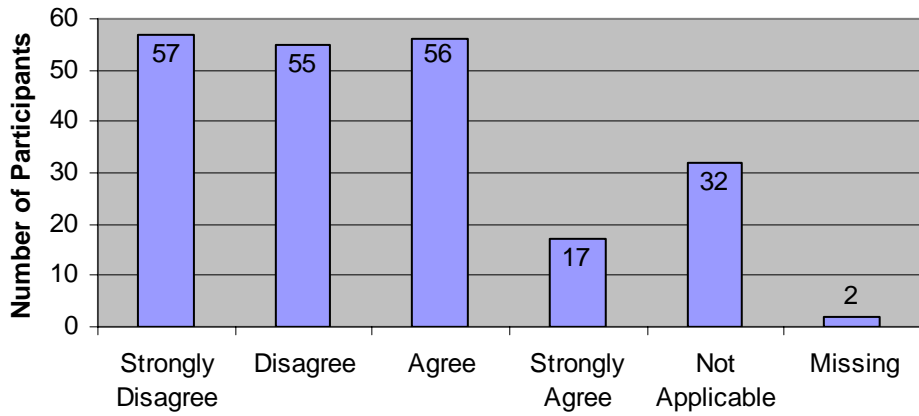
8: Mental health services helped me get reliable transportation.



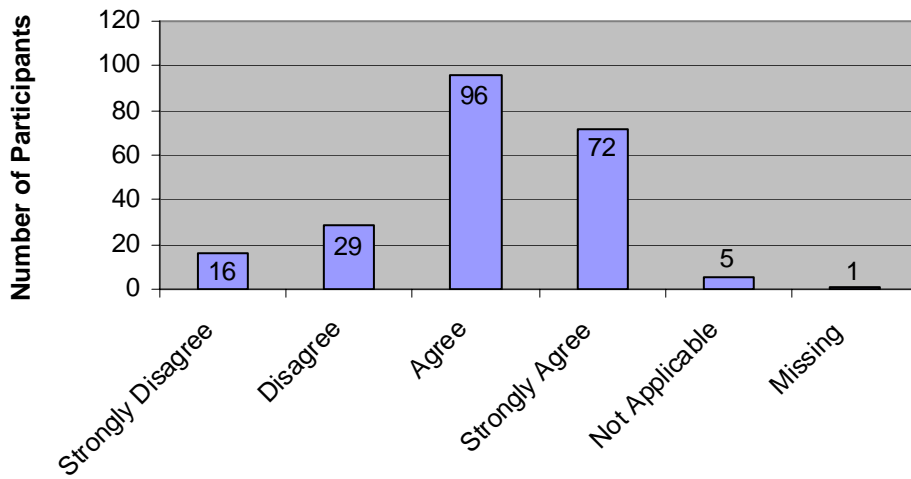
9: I have enough income to live on.



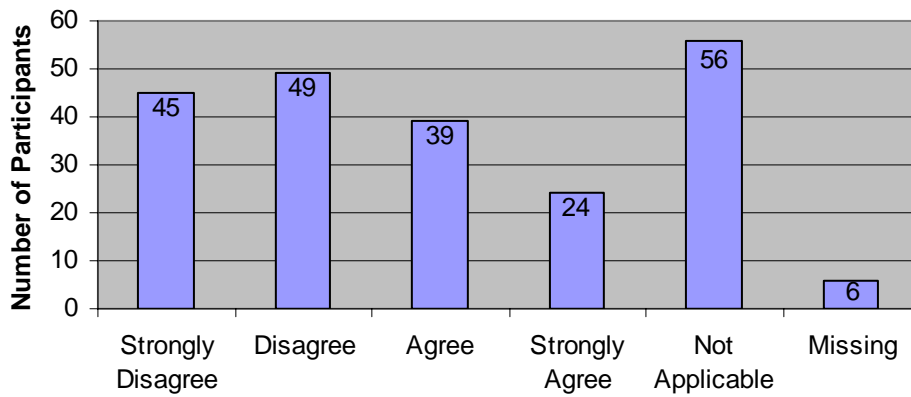
10: Mental health services helped me obtain enough income to live on.



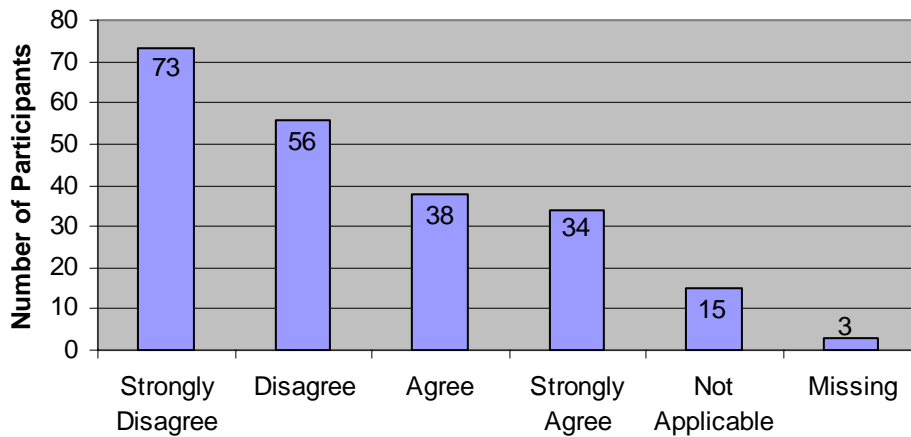
11: I live in a safe location.



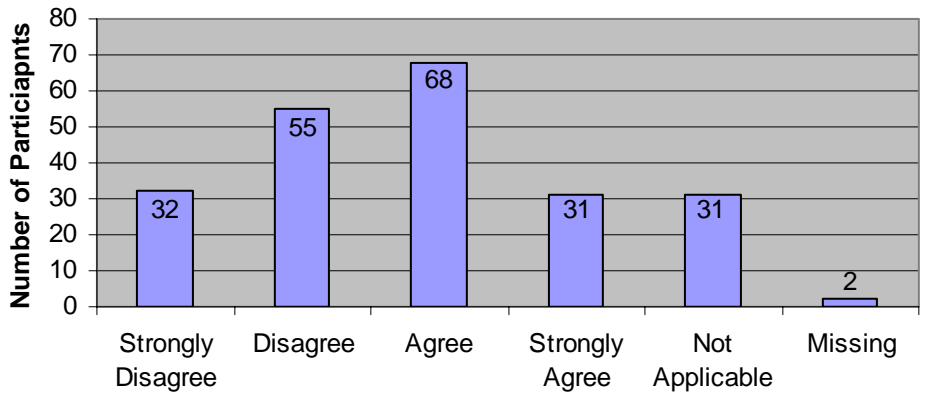
12: Mental health services helped me get housing in a place I feel safe.



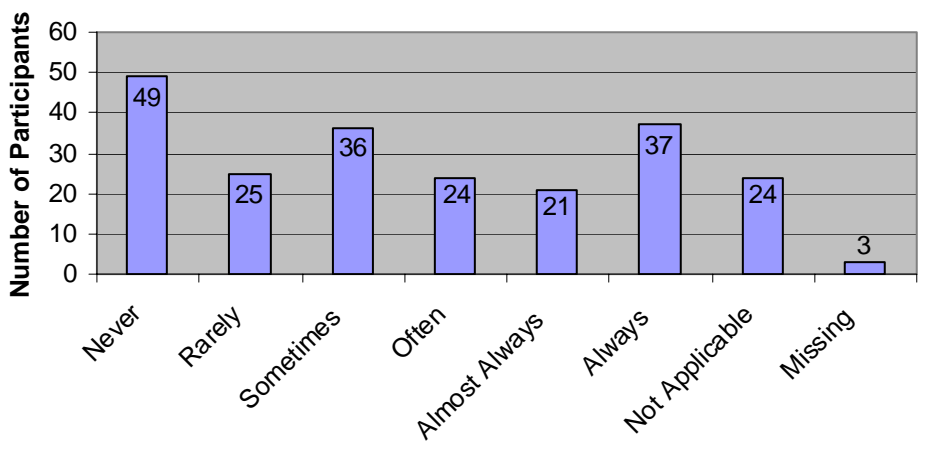
13: My medical benefits do not meet my needs.



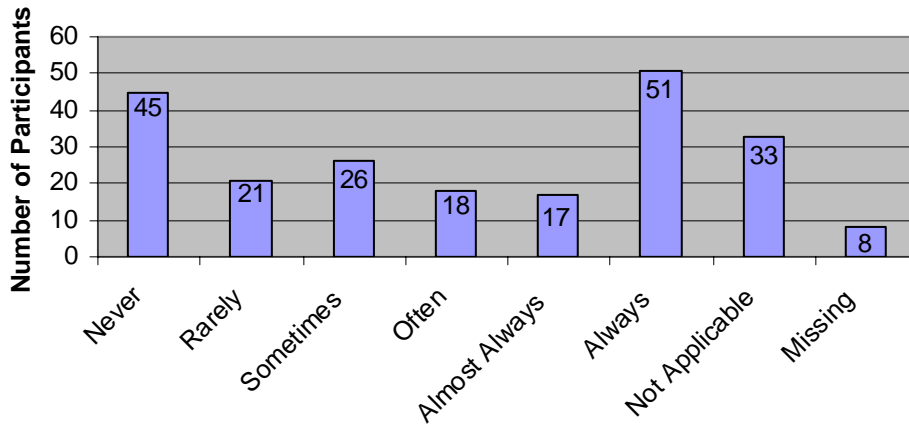
14: Mental health services helped me get medical benefits that meet my needs.



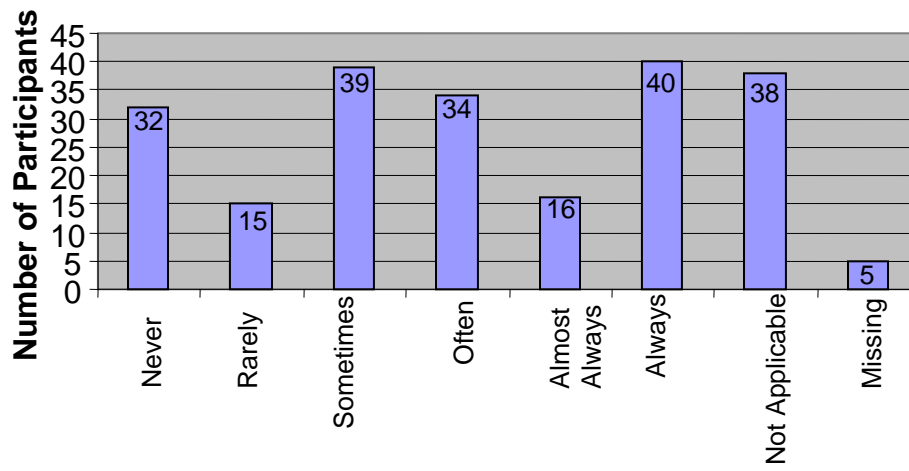
15: There was a consumer peer advocate to turn to when I needed one.



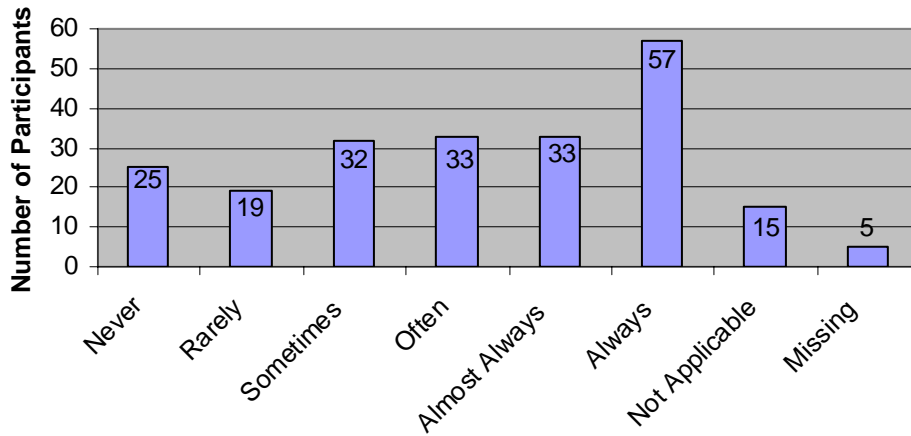
16: There are consumers working as paid employees in the mental health agency where I receive services.



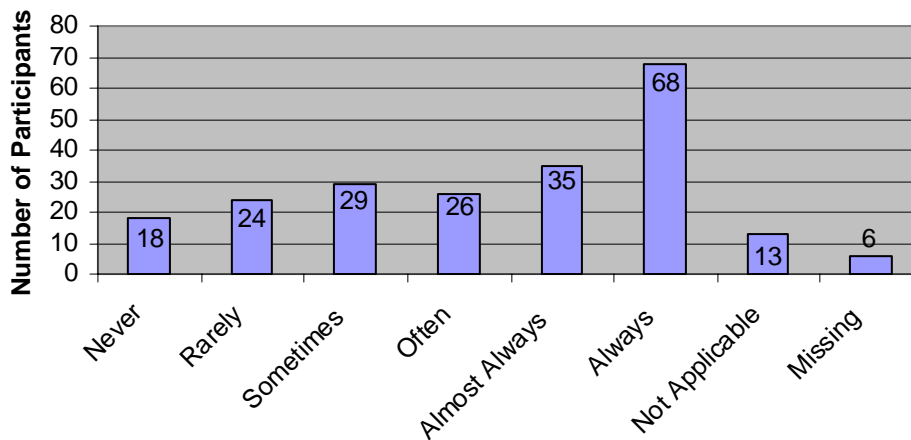
17: I found helpful services in consumer run programs that were not available in other mental health services.



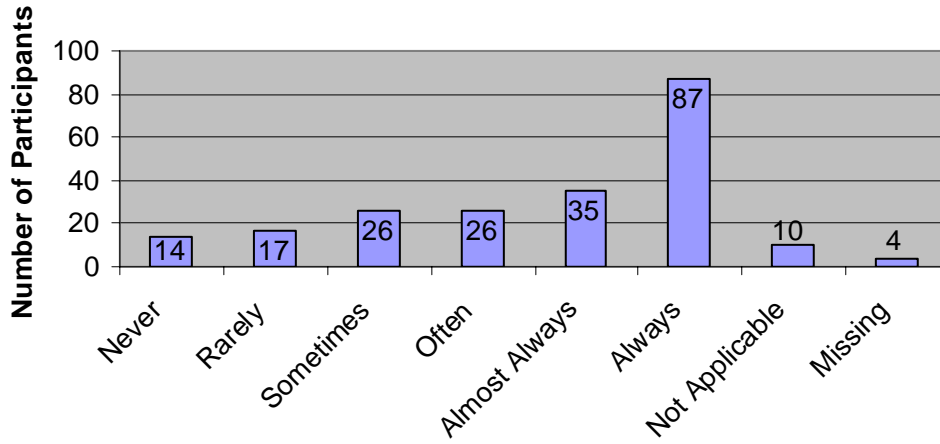
18: Staff supports my right to try new things, take a risk or make a mistake.



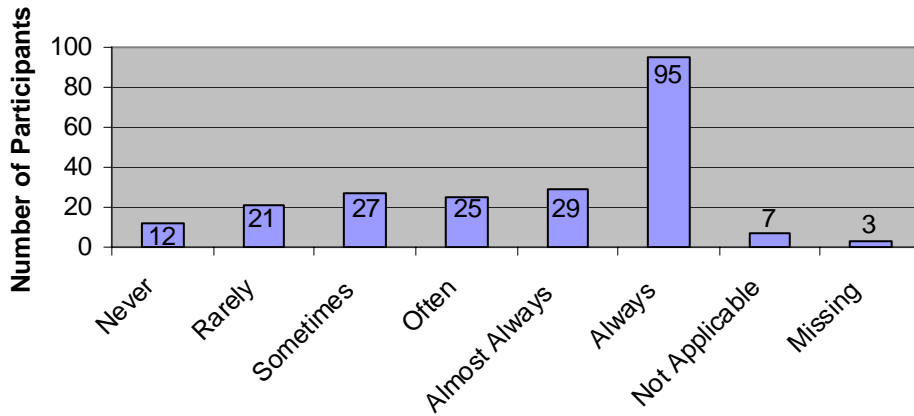
19: I have a say in what happens to me when I am in crisis.



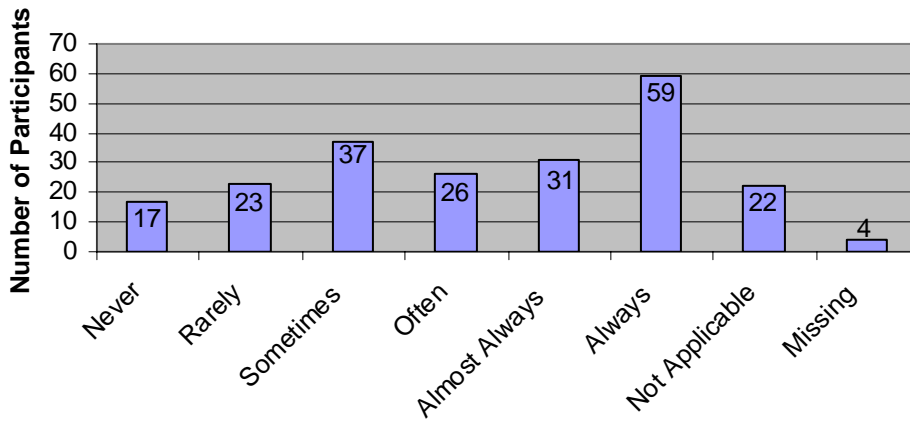
20: Staff give me complete information in words I understand before I consent to treatment or medication.



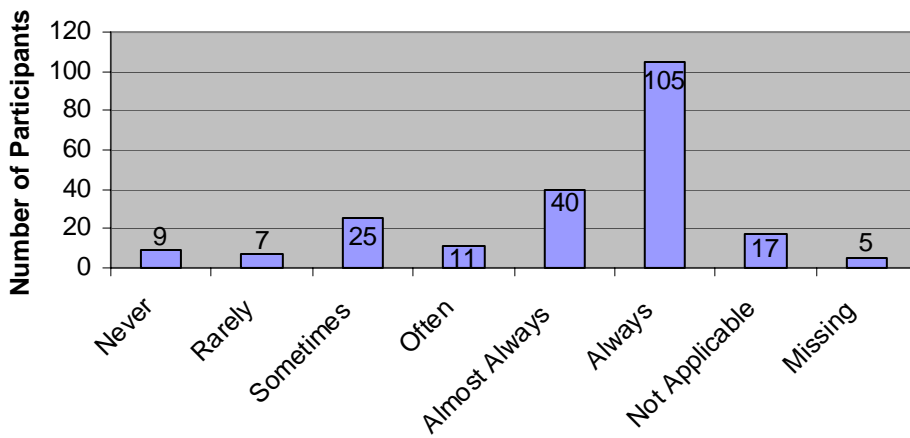
21: Staff encourage me to do things that are meaningful to me.



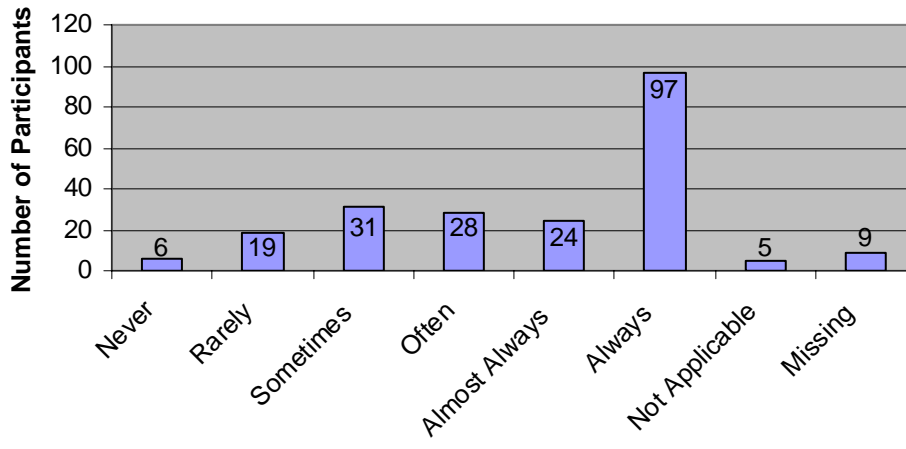
22: Staff stood up for me to get the services and resources I needed.



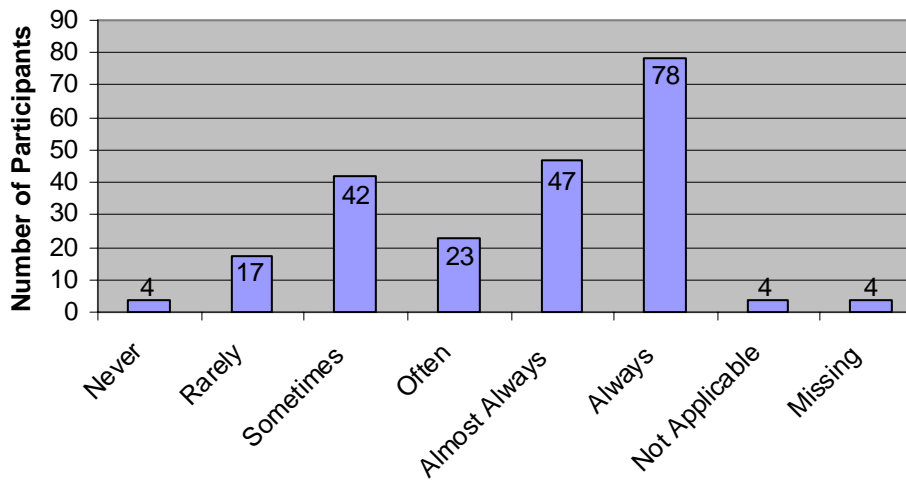
23: Staff treat me with respect regarding my cultural background.



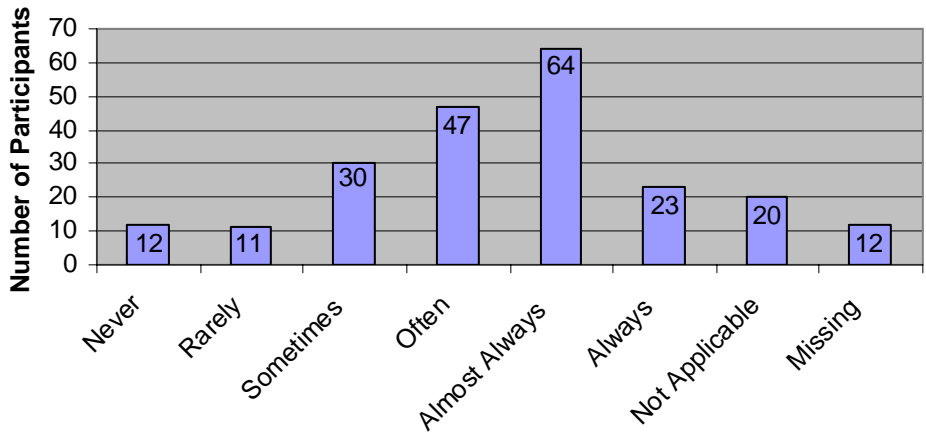
24: Staff believe that I can grow, change and recover.



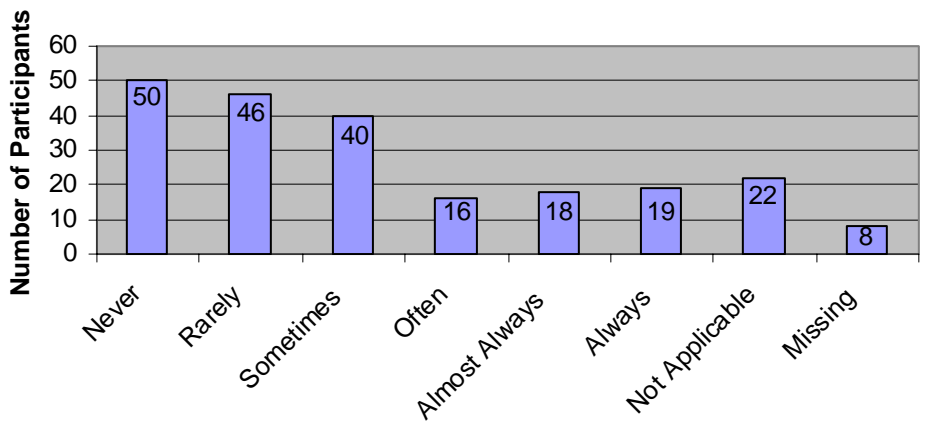
25: Staff listen carefully to what I say.



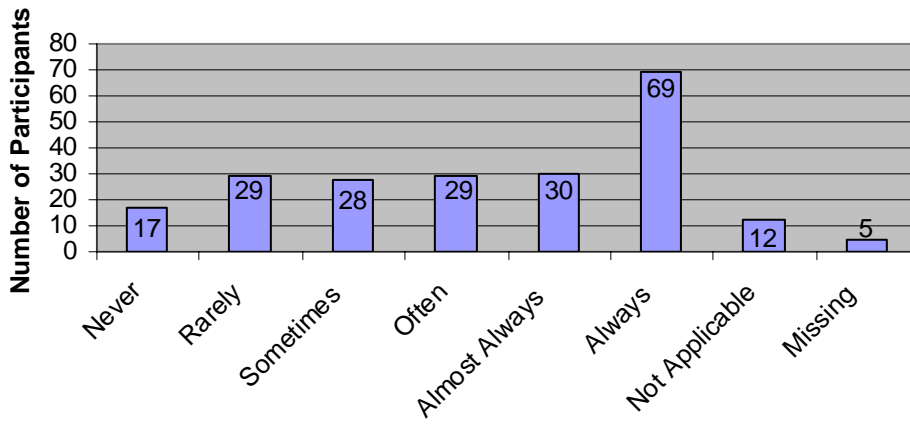
26: Staff lack up-to-date knowledge on the most effective treatments.



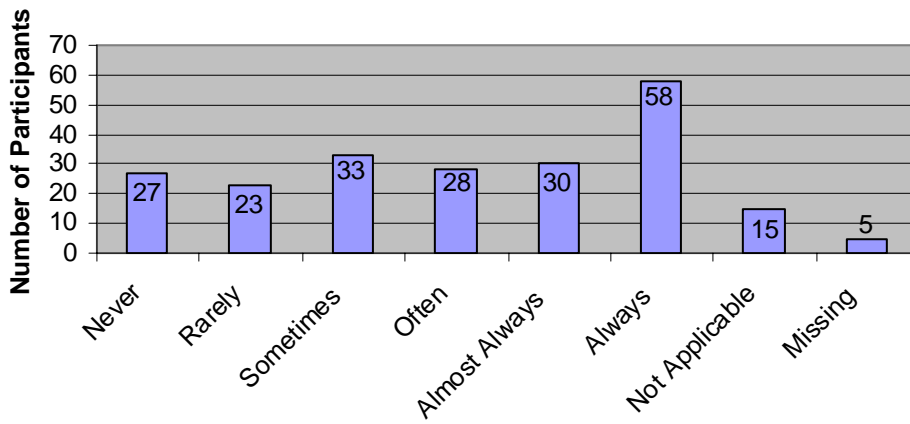
27: I can have a say in how my service agency operates.



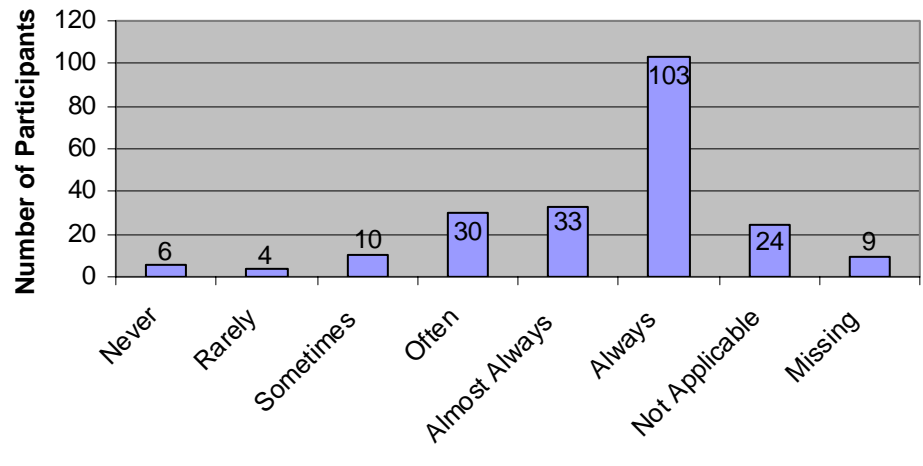
28: Staff see me as an equal partner in my treatment program.



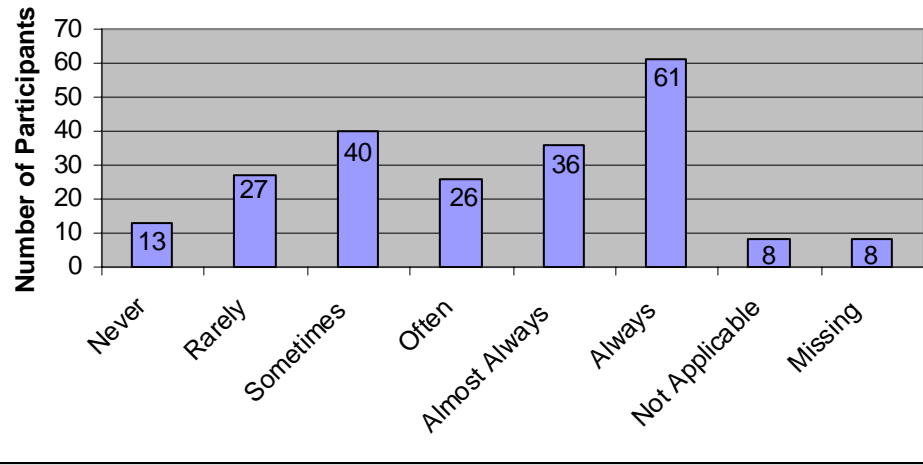
29: My treatment goals are stated in my own words.



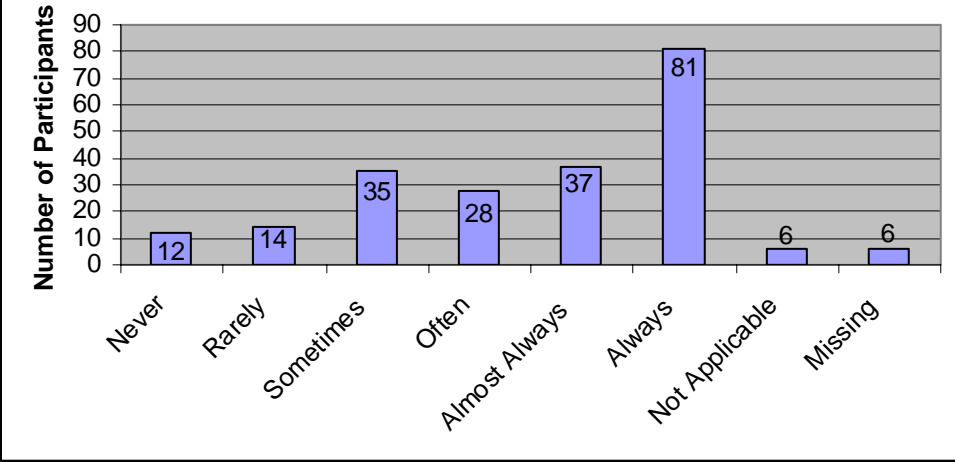
30: Mental health staff interfere with my personal relationships.



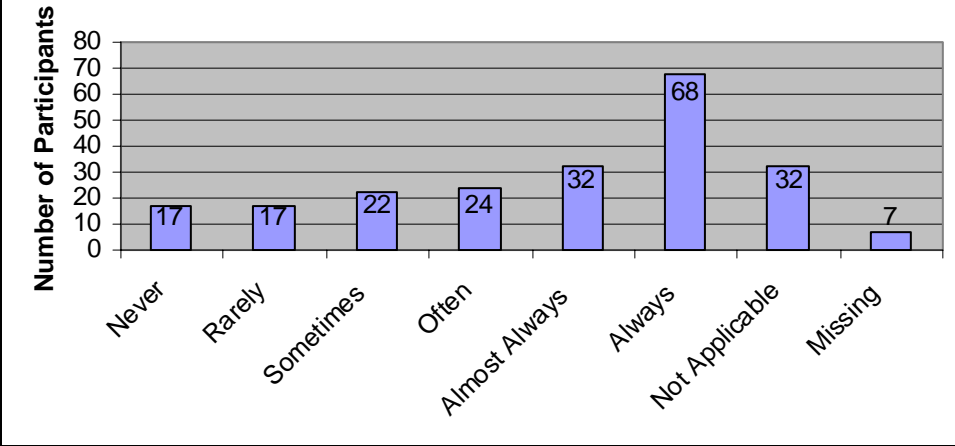
31: Mental health staff help me build on my strengths.



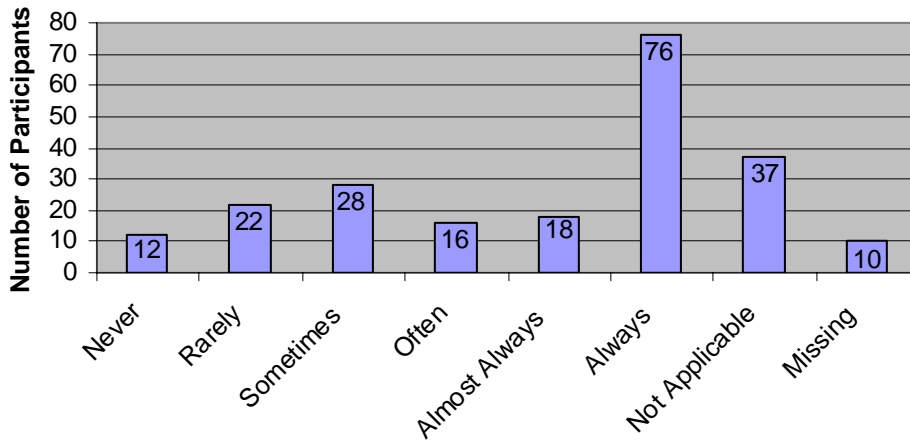
32: Mental health staff support my self-care or wellness.



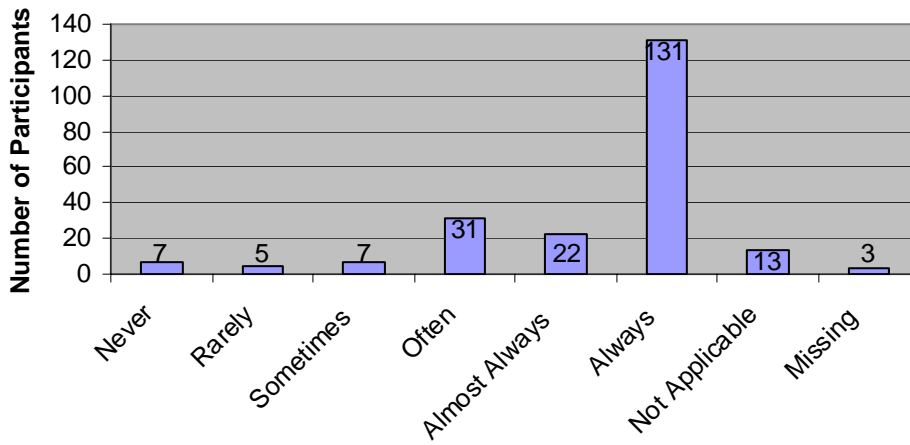
33: Staff help me stay out of psychiatric hospitals and avoid involuntary treatment.



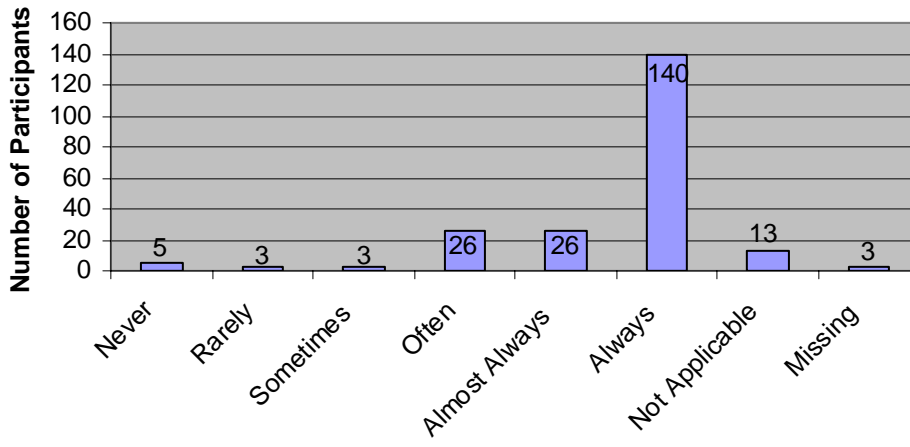
34: My right to refuse treatment is respected.



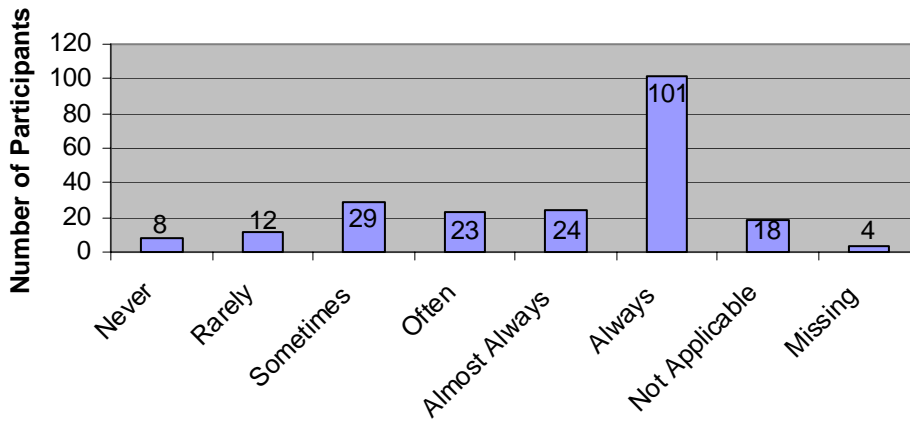
35: Treatment or medication was forced on me.



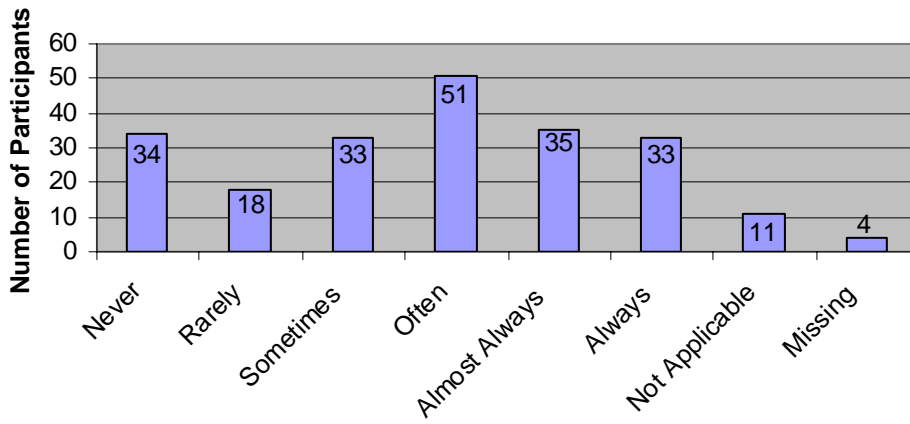
36: Staff use pressure, threats or force in my treatment.



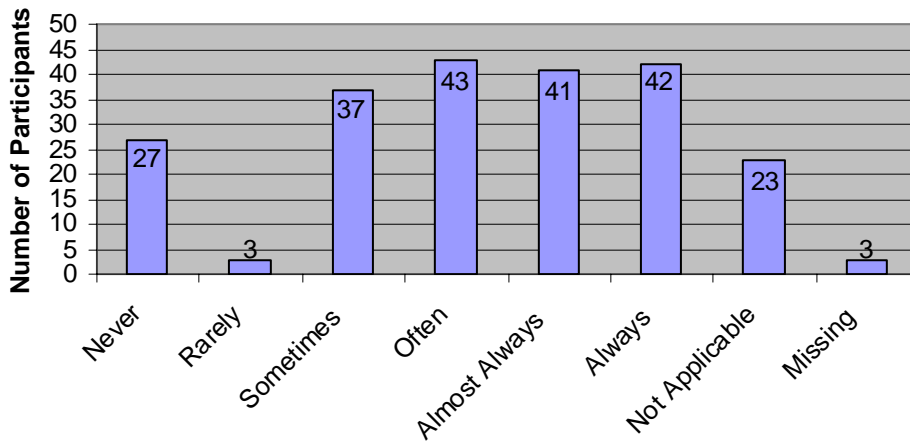
37: Staff respect my wishes about who is and who is not given information about my treatment.



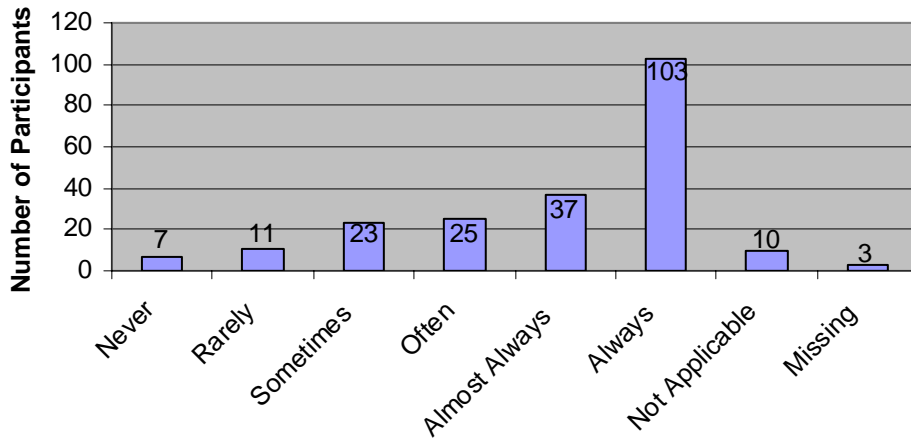
38: The time I have with my psychiatrist is too brief to be helpful.



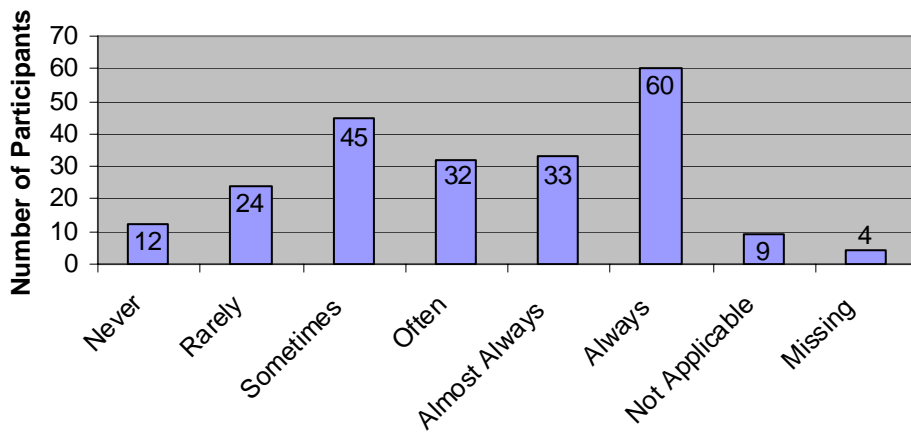
39: There are too many changes in the staff who provide my services.



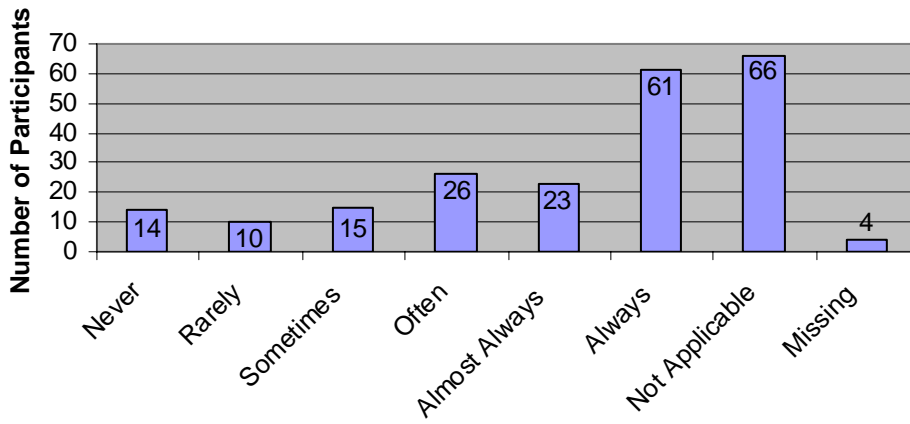
40: The doctor worked with me to get on medications that were most helpful for me.



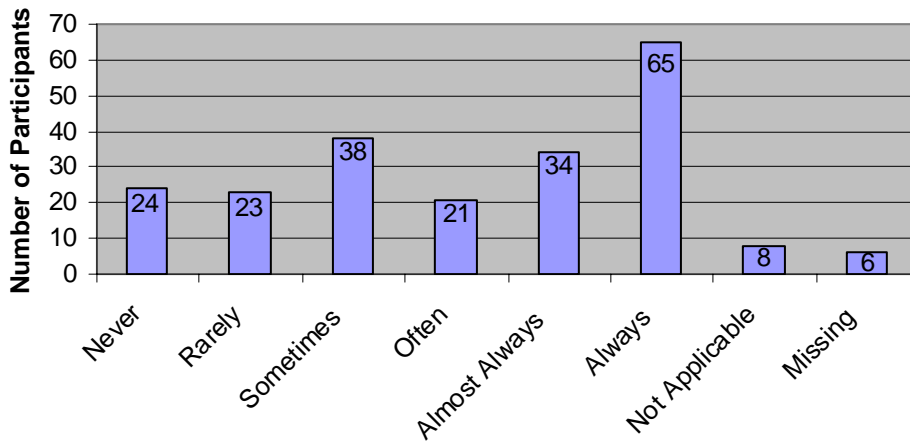
41: I have information or guidance to get the services and supports I need, both inside and outside my mental health agency.



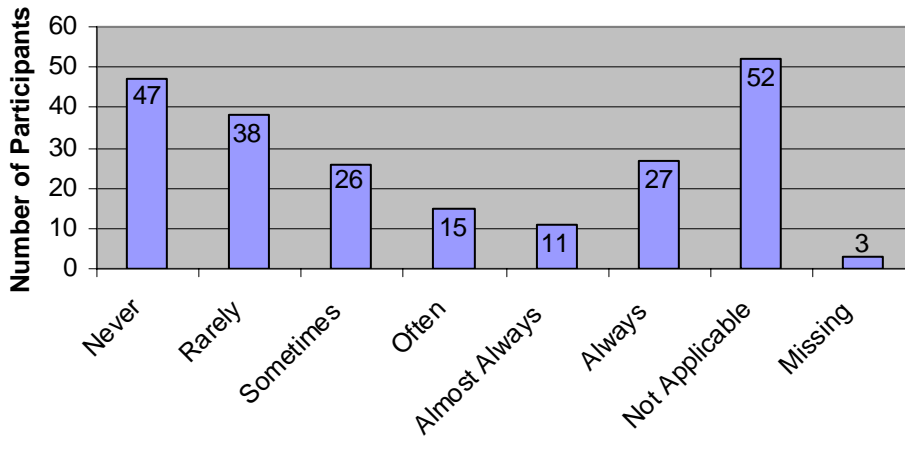
42: I can get combined services and supports for both substance abuse and mental illness.



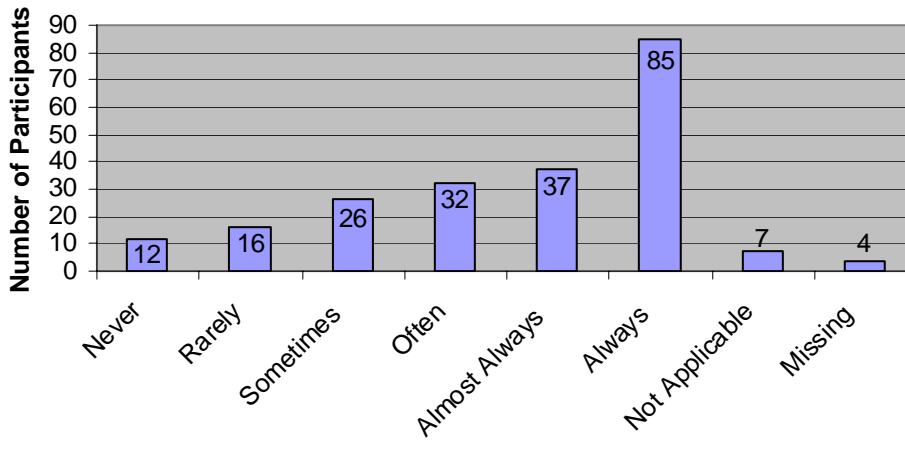
43: I can see a therapist when I need to.



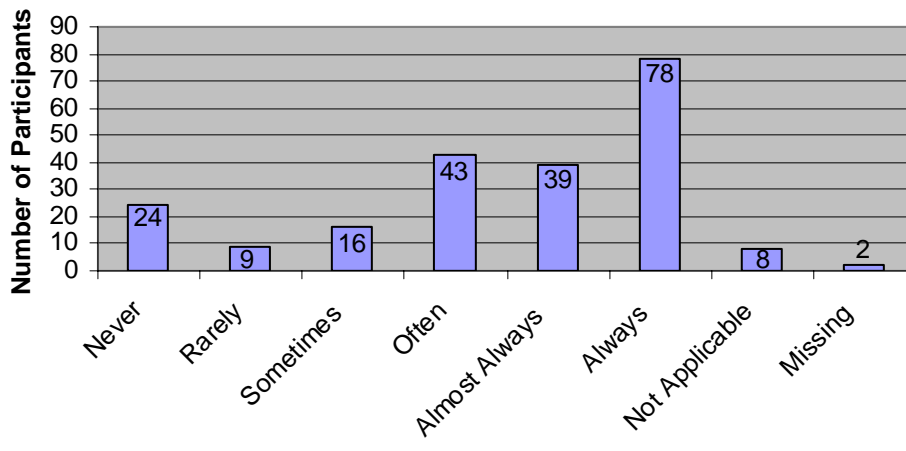
44: My family gets the education or supports they need to be helpful to me.



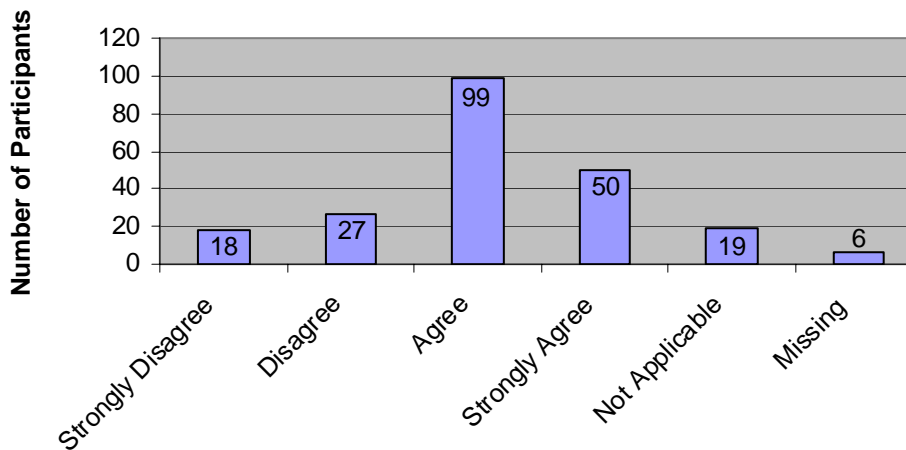
45: I am given information about medication side effects in words I understand.



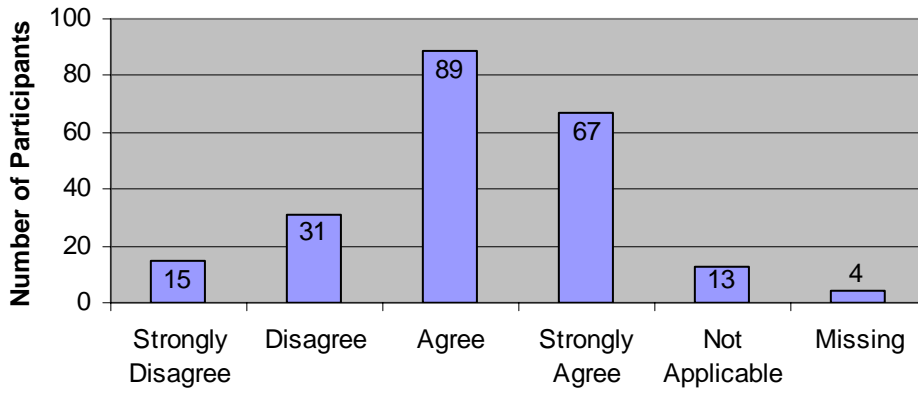
46: I am treated as a psychiatric label rather than as a person.



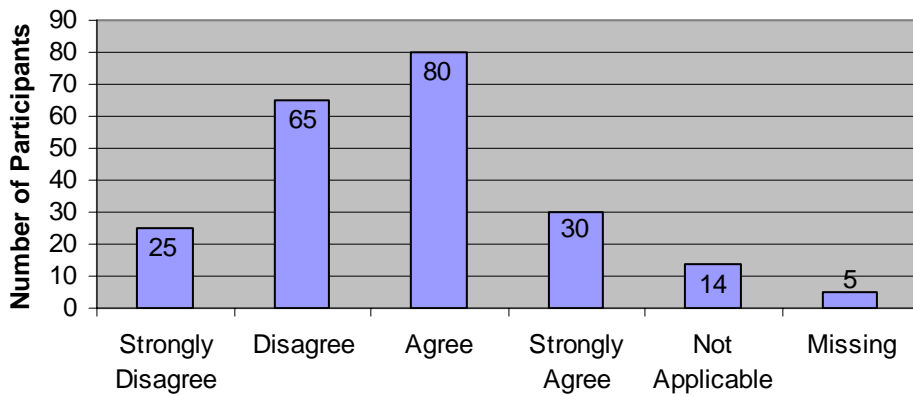
47: I have access to other consumers who act as role models.



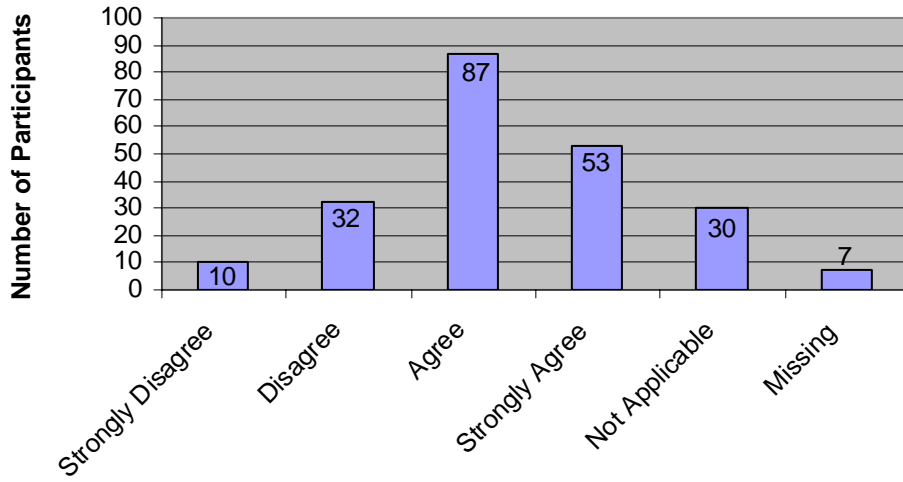
48: I am encouraged to use consumer-run programs.



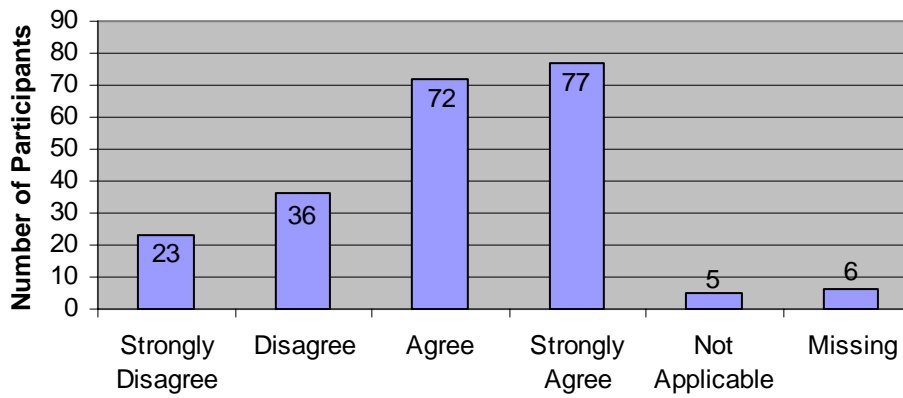
49: I do not have enough good service options to choose from.



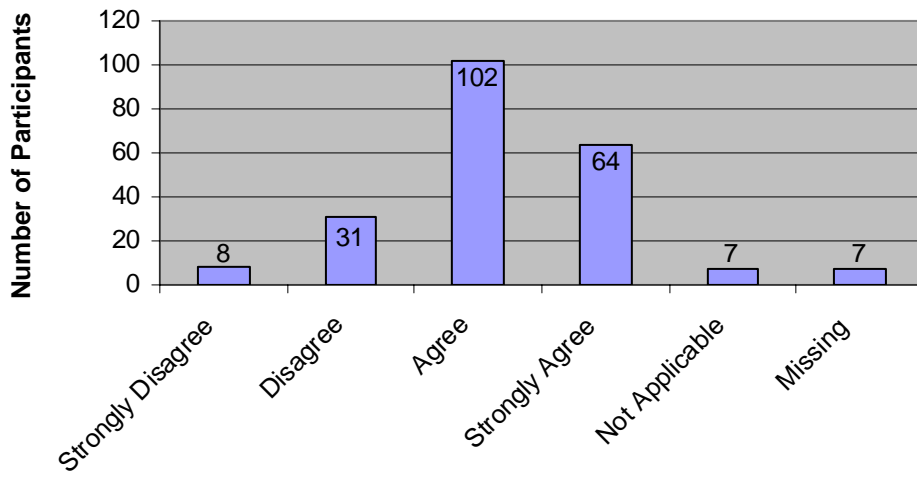
50: Service programs restrict my freedom to associate with people of my choice.



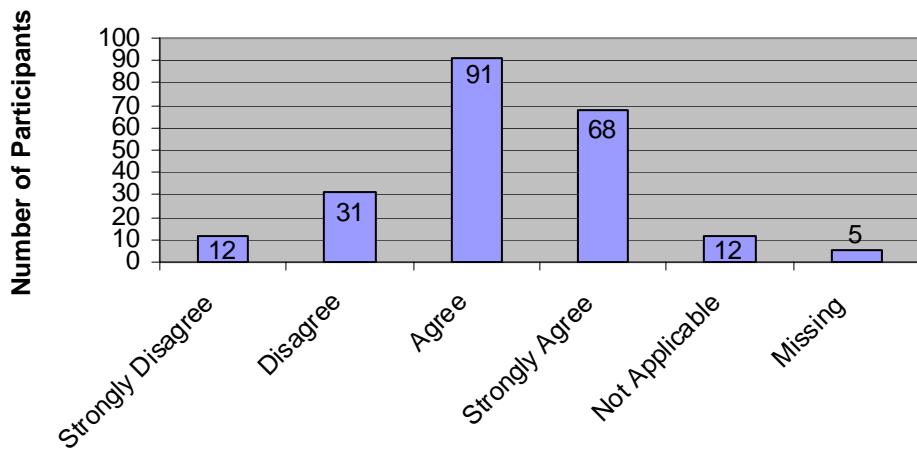
51: I have a place to live that feels like a comfortable home to me.



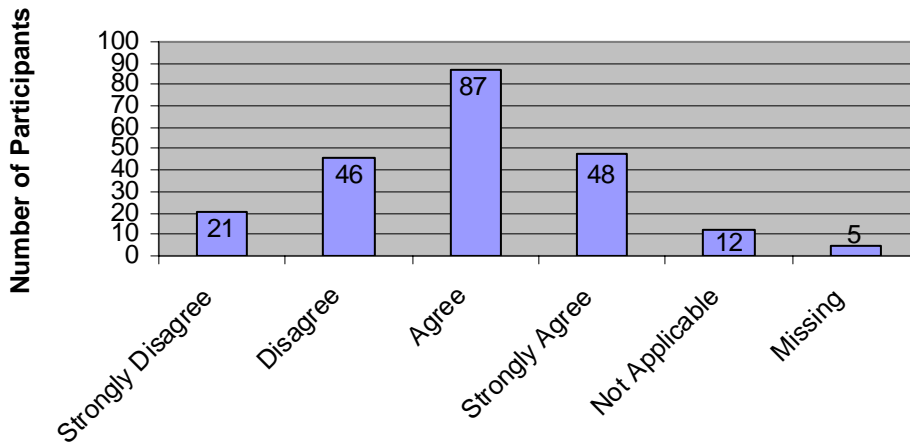
52: Staff respect me as a whole person.



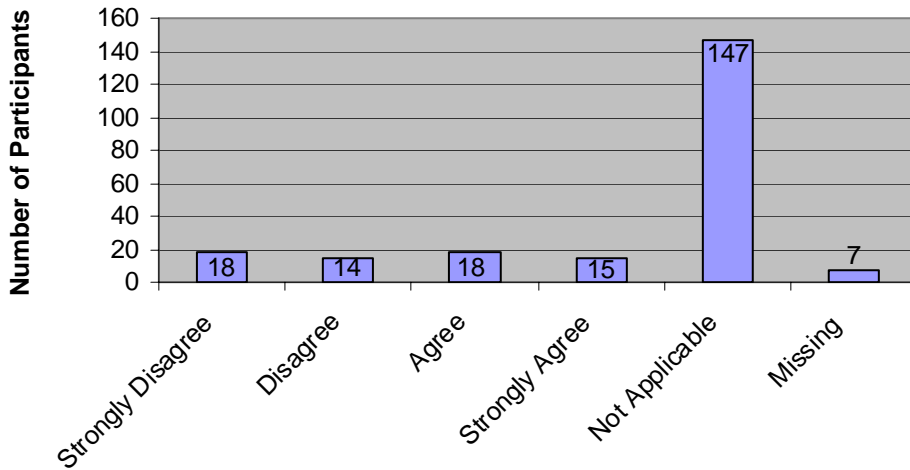
53: Staff treat me as though I will never be able to function well.



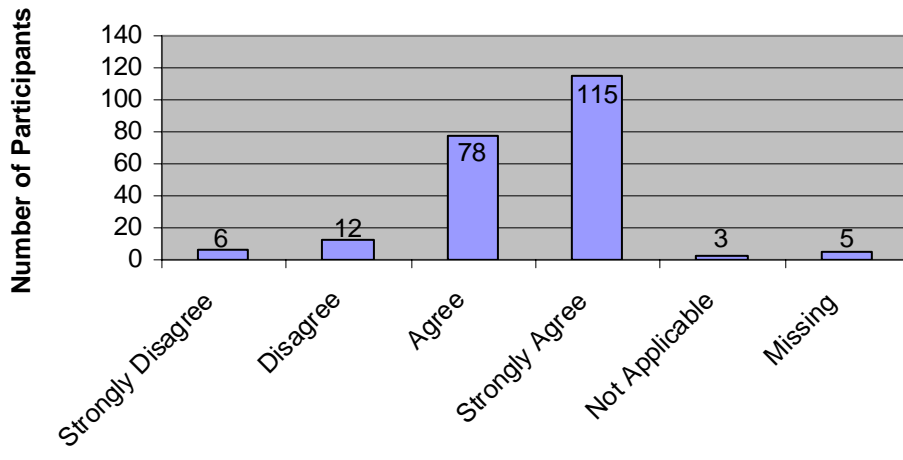
54: Staff do not understand my experience as a person with mental health problems.



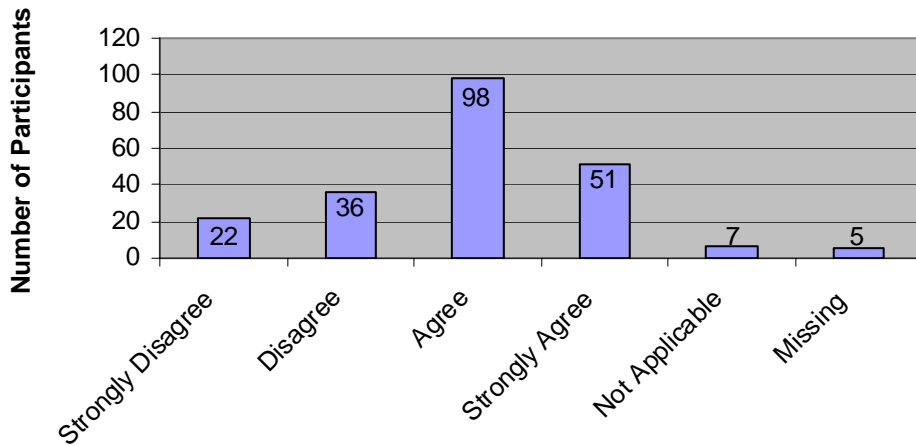
55: I receive support to parent my children.



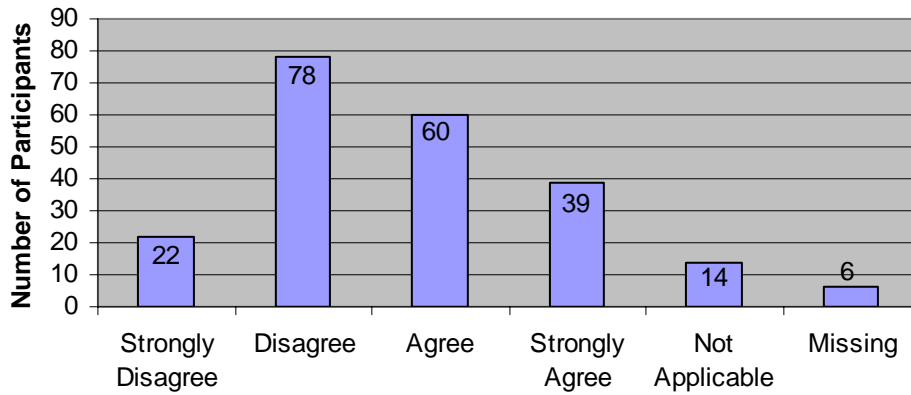
56: There is at least one person who believes in me.



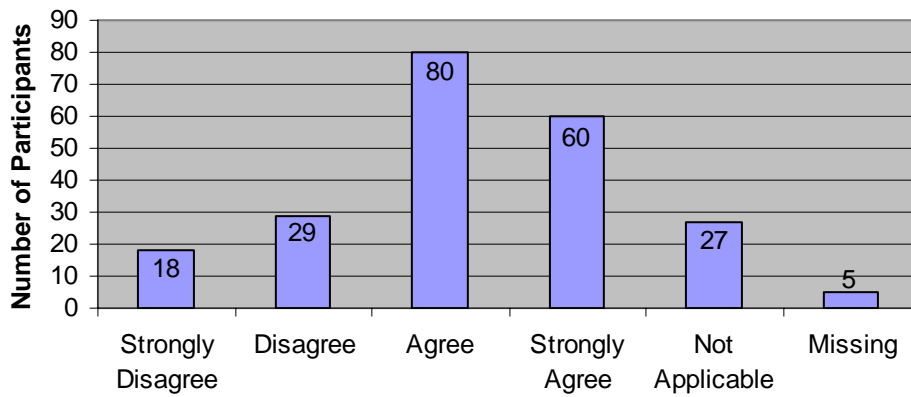
57: I have supports to develop friendships with people outside the mental health system.



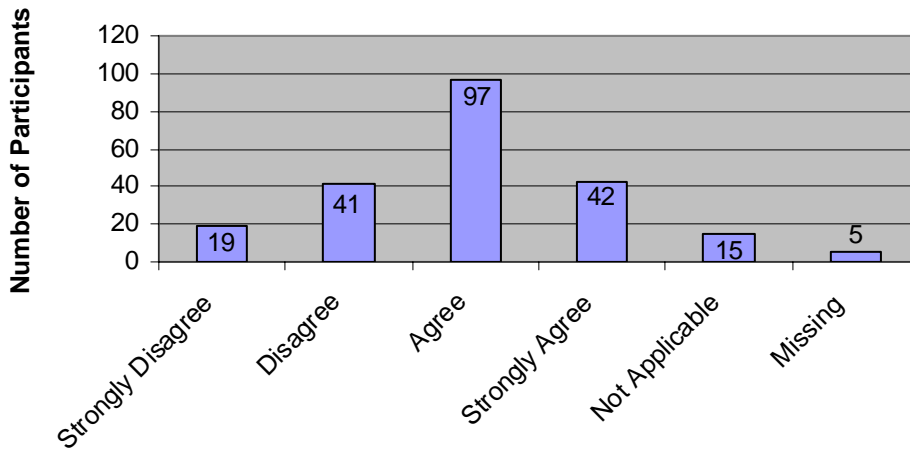
58: I do not have the support I need to function in the roles I want in my community.



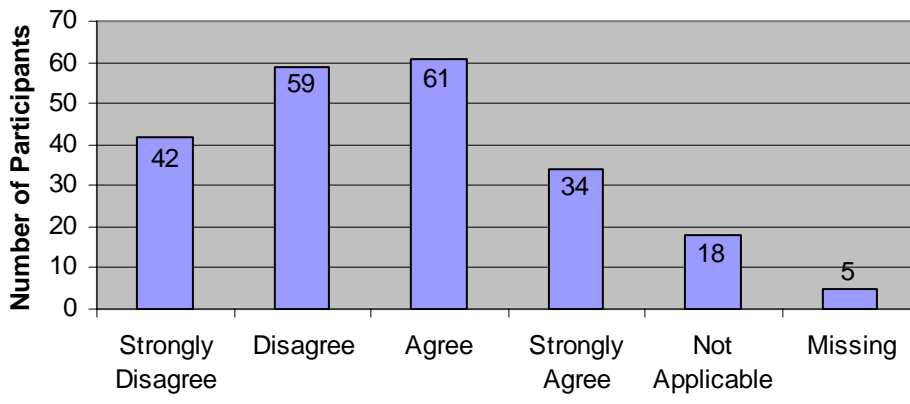
59: I have help in exploring resources for my spiritual growth, when I need such help.



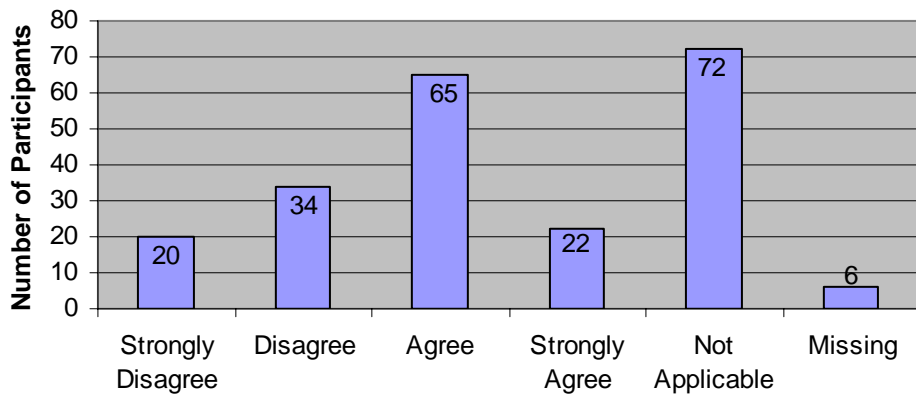
60: The mental health staff ignore my physical health.



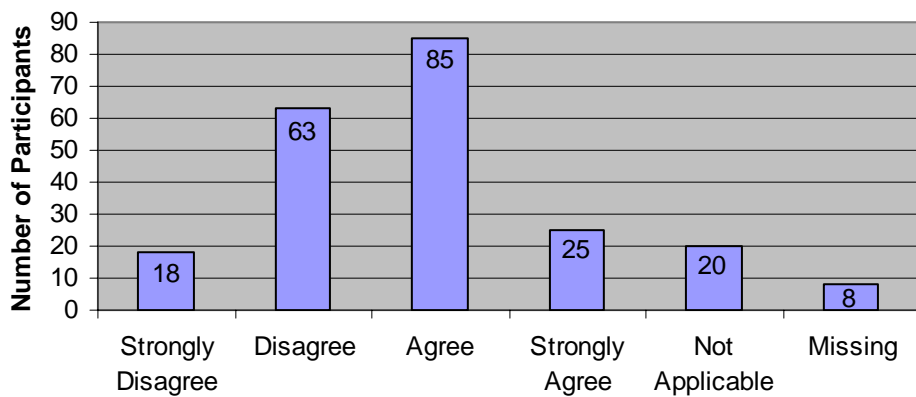
61: I am afraid that if I do too well I will lose my supports and services.



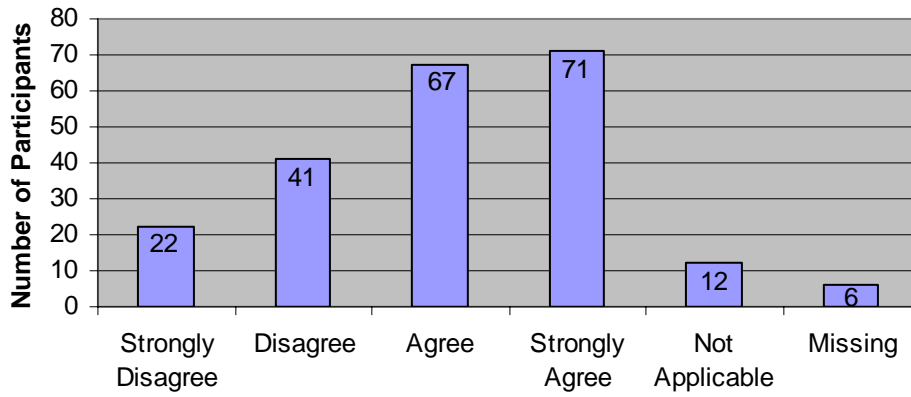
62: Complaints or grievances about mental health services were respectfully resolved.



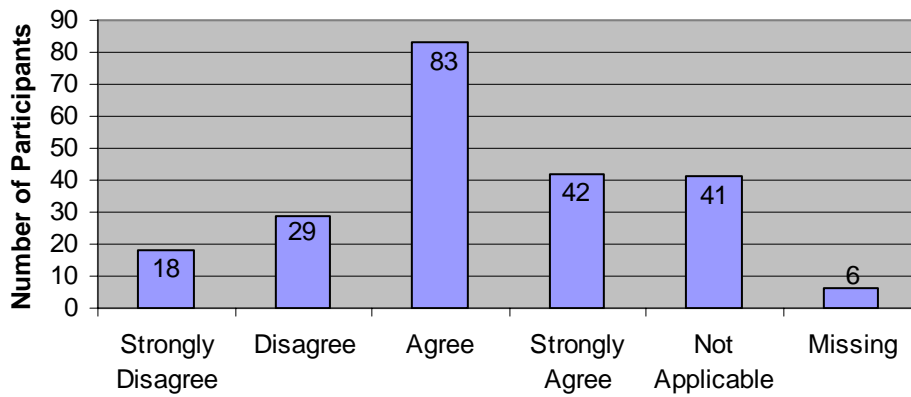
63: Services are not flexible to meet my changing needs.



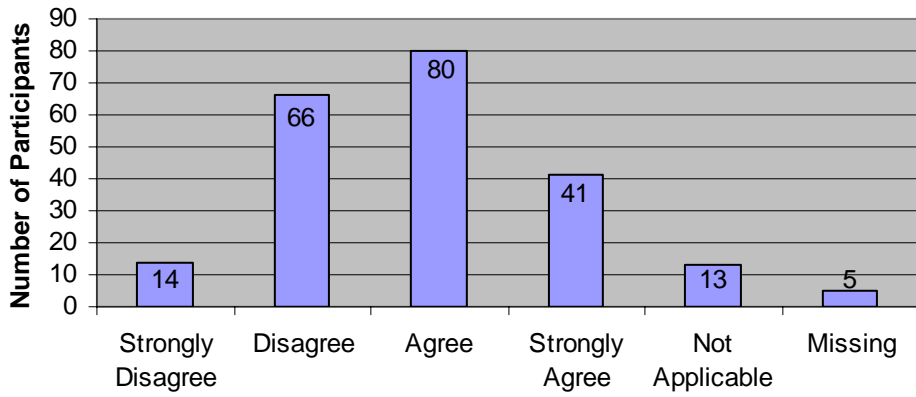
64: Mental health services have caused me emotional or physical harm.



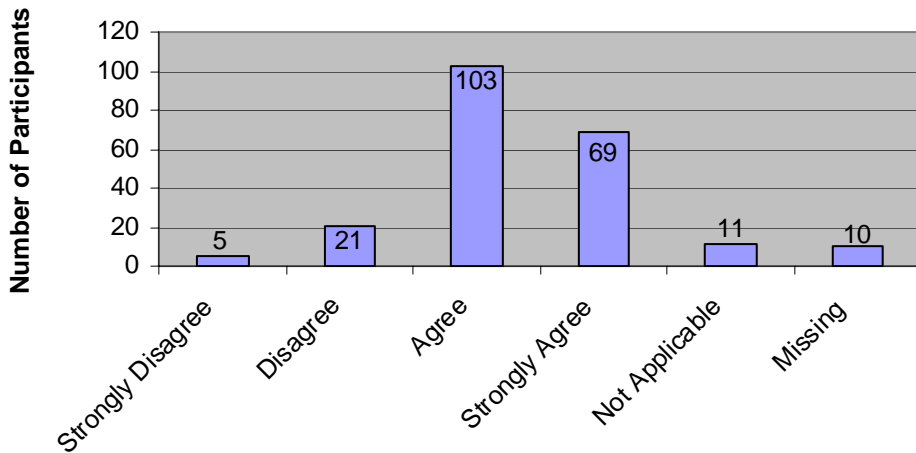
65: I have access to services for trauma or abuse as needed.



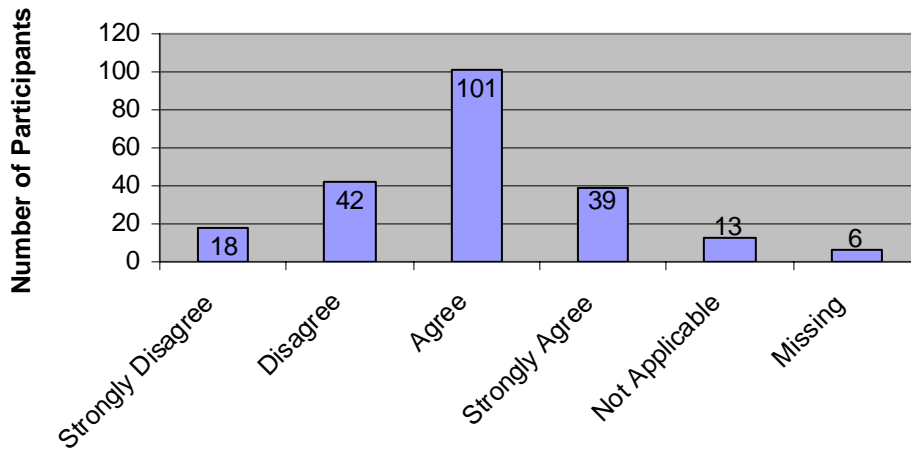
66: I cannot get the services I need when I need them.



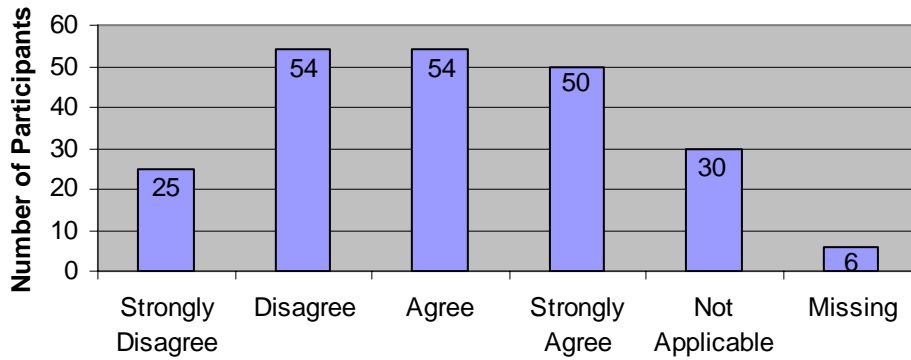
67: Staff encourage me to take responsibility for how I live my life.



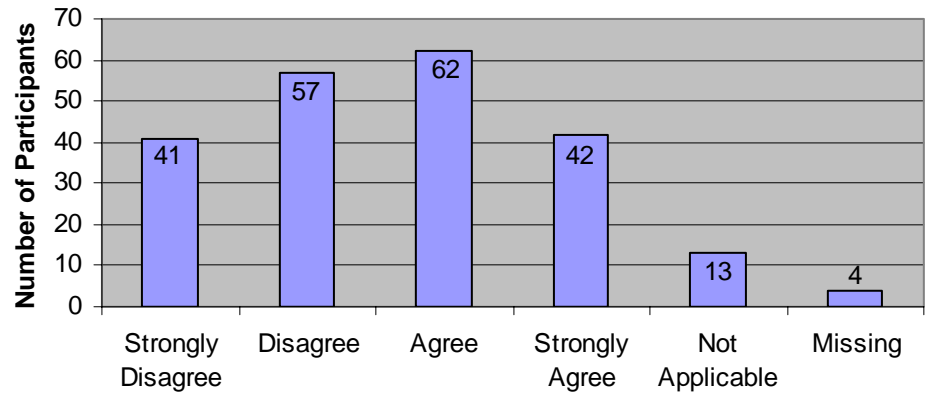
68: Services help me develop the skills I need.



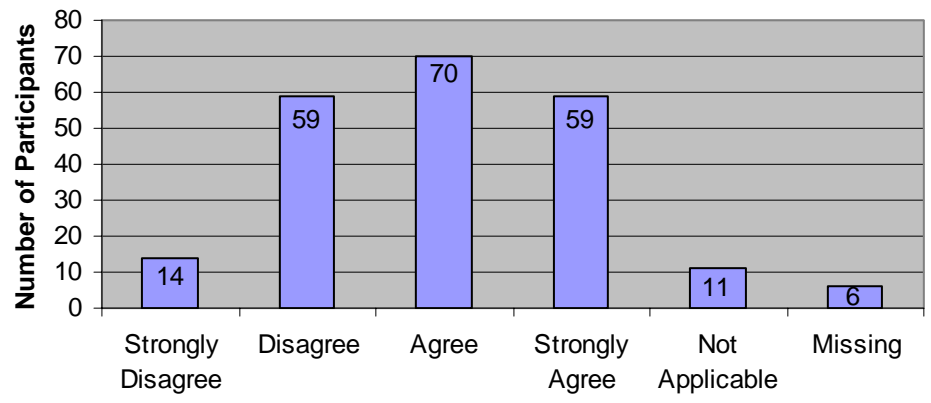
69: I have help in creating a plan for how I want to be treated in the event of a crisis, such as an advance directive.



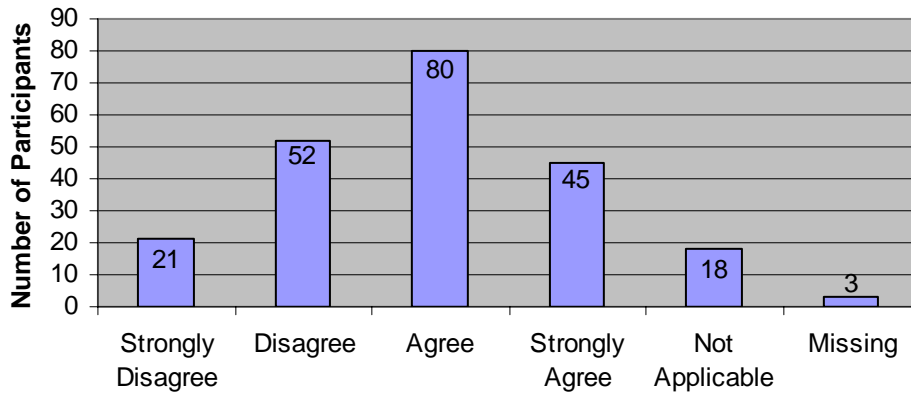
70: Mental health services led me to be more dependent, not more independent.



71: Mental health services fed into my negative feelings about myself.



72: I lack the information or resources I need to uphold my client rights and basic human rights.



73: I have support for challenging negative stereotypes, stigma and/or discrimination.

