

# Clinical Management for Behavioral Health Services (CMBHS)

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***...an integrated electronic behavioral health record***

# What is an EHR?

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- Medical Record in an electronic format
- Accessible on a network
- Documents relating to past, present or future medical condition of a patient
- Clinical guideline
- Real-time sharing of medical information local or distant

# 1st Generation: Behavioral Health Integrated Provider System (BHIPS)

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- a full-service, case management, service delivery system that enables Texas providers to:
  - Capture needed demographic, service, and clinical client data;
  - Track client utilization of substance abuse treatment;
  - Integrate clinical records with billing and
  - Meet State and Federal reporting requirements.

# BHIPS Brief History

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1994 – Target Cities Client/Server Project

1997 – Pilot Internet Concept (BHN)

1998 – Client Data Reporting System (TPN)

1999 – BHIPS Development

2001 – BHIPS Pilot

2001 – BHIPS Deployment

2006 – Nicholas E. Davies Award of Excellence

Today – Still a Work-In-Progress

# 2<sup>nd</sup> Generation: CMBHS

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# Context

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- Mental Health and Substance Abuse agencies were consolidated in 2005
- Disconnected treatment systems
- Multiple, disparate, legacy systems tracked behavioral health information
- New integrated healthcare model

# Background

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- Multiple technology systems:
  - **CARE** (Client Assignment and Registration System for Mental Health)
  - **WebCARE** (web version of CARE)
  - **BHIPS** (Behavioral Health Integrated Provider System for Substance Abuse)
  - The “**Translator**” (for Medicaid payments)

# Goals

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- Integrate the behavioral health services delivery system
- Support Clinicians working together for the benefit of the consumer
- Enhance the continuum of care for people served
- Support collaborative Mental Health and Substance Abuse treatment
- Provide integrated treatment history
- Present to the client a consistent engagement process
- Minimize duplication in administrative and clinical processes
- Support the use of the system by providers serving any consumers, regardless of payer
- Promote accountability
- Maintain/develop a reliable payment system

# Functional Integration

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- Enhance Client Services
- Treating the Whole Person
- Continuum of Care
- Systems Communicate
- Enhance Clinician's Skills
- Increased Accountability
- Service and Outcomes Tied to Fiscal

# Benefits - Client

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- Support collaborative Mental Health and Substance Abuse treatment
- Provide integrated treatment history
- Present to the client a consistent engagement process
- Minimize duplication in administrative and clinical processes

# Benefits - Providers

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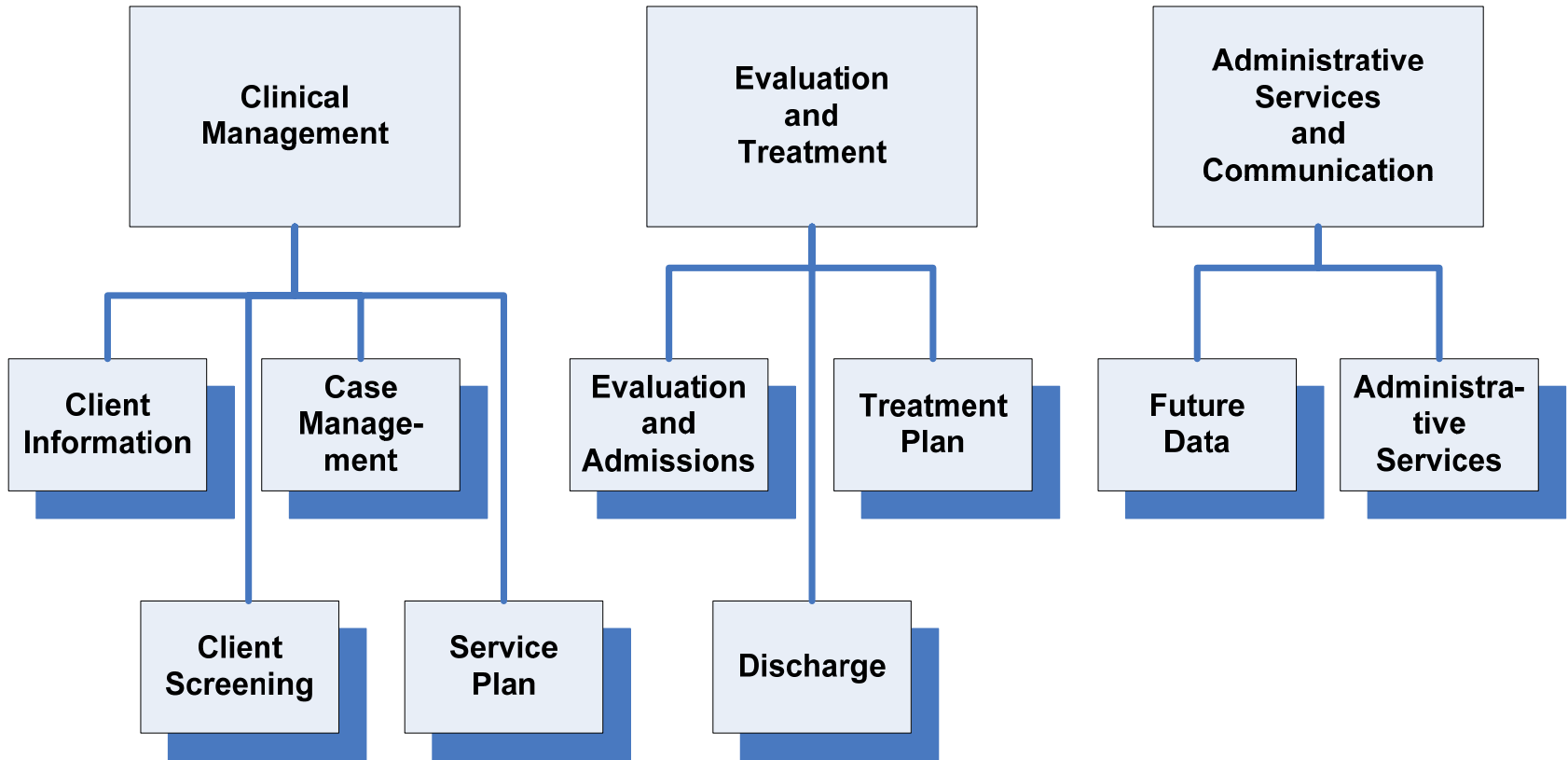
- Available via the web for the cost of an Internet connection
- One standard application, single cost for maintenance
- Cost savings realized by improved efficiency
- Instant access to client records without violation of 42 CFR, Part 2 and HIPAA privacy regulations
- Focus on client services instead of administration
- State and Federal reporting requirements a by-product of clinical activities

# Benefits - DSHS

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- Improved quality of data
- Cost savings by eliminating on-site audits
- Real-time feedback to providers on performance
- Automated messages/reminders facilitate compliance
- Improved utilization of funds due to ability to identify service needs and gaps
- Identification of trends used to influence legislation limiting access to ingredients for illegal drug manufacture
- Selected for 2006 Davies Award for Public Health systems

# Active Topics



# Future Topics

