

# Peer Delivered Services: Issues in the Field that Impact Success

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*Presented by:*



- **Job Descriptions:** What is the Outcome You Are Seeking? (Window dressing or salad dressing?)
  - Consumer perspectives
  - Provider perspectives
- **Roles That Are and Are Not Peer Appropriate** (Mini me or peer professional?)
  - Consumer perspectives
  - Provider perspectives
- **Training Supervisors** (How to avoid the “special” voice.)
  - Consumer perspectives
  - Provider perspectives
- **Staff Training to Bring the Peer into the Work-Place** (Two consumers walked into a bar...)
  - Consumer perspectives
  - Provider perspectives

# Peer Delivered Services: Issues in the Field that Impact Success (continued)

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Depression and Bipolar  
Support Alliance

- **Multicultural Issues** (Whole grain in a wonder bread world)
  - Consumer perspectives
  - Provider perspectives
  
- **Mentoring** (Even Batman had a partner.)
  - Consumer perspectives
  - Provider perspectives
  
- **Helping the Peer Be an Employee** (It's the little stuff that gets you every time.)
  - Consumer perspectives
  - Provider perspectives
  
- **Continuing Education** (Not every lived experience is the same.)
  - Consumer perspectives
  - Provider perspectives

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- **Providing Peer Support to the Peer Providers**  
(Avoiding the "super peer" trap)
  - Consumer perspectives
  
  
  - Provider perspectives
  
- **New/Emerging Roles:** Whole Health Coaches, Smoking Cessation Coaches, Person Centered Planning Coaches, Transition Coaches, Orientation Coaches, Employment Coaches, Ombudsman, Group Facilitators, WRAP Leaders, Leaders Of Other Materials: Pathways, Living Successfully, Peer Wellness, Recovery Dialogues
  - Consumer perspectives
  
  
  - Provider perspectives
  
- **Policy Issues** (Separate but equal bathrooms, anyone?)
  - Consumer perspectives
  
  
  - Provider perspectives