



National Mental Health Transformation Leadership Institute

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Acute Care, Recovery & Transformation

- An underlying reliance on acute care systems as a safety net undermines the responsibility of the entire public mental health system
- Acute Care is an integral part of a recovery-oriented system, and, therefore, must be considered in the context of transformation

New Jersey Issues

- Governor's Task Force on MH; 2004-2005
- Olmstead Lawsuit; April 2005
- NJ Commission on Rationalizing Health Care Resources, Final Report; 2008
- CMS award for ER Diversion; 2008

New Jersey Transformation

- NJ Wellness & Recovery Transformation Action Plan
- NJ Home to Recovery Plan
- Systemic approach
- Inclusive, transparent
- Commitment, focus

The Eight Step Process of Change

Kotter & Rathgeber, 2006

1. Create a Sense of Urgency
2. Pull Together the Guiding Team
3. Develop the Change Vision and Strategy
4. Communicate for Understanding and Buy In
5. Empower Others to Act
6. Produce Short-Term Wins
7. Don't Let Up
8. Create a New Culture

Consultation

- NASMHPD/OTA; May 2007
- Mark Englehardt, MS, ACSW
- Internal/External work
- Framing the issue
- Five domains
- Acknowledging strengths

Considerations

- Changing systems
- Potential partners
- Diversion
- “Downstream” effects
- Challenge assumptions
- Short-term vs. Long-term needs
- Cross-systems issues

Focus on Strengths

- Systems Review Committees
- Consumers
- Hope, Optimism and Momentum
- Funding, despite fiscal crisis
- Hospital interest
- New partners

Actions

- Statewide Systems Review Committee
- Developed a Screening/STCF Position
- Two demonstration programs
- Additional supportive housing capacity
- Additional inpatient capacity; local
- Systemic data reviews
- Addictions liaisons
- Warm Lines
- Consumer survey of acute care perceptions

Communicate for Understanding and Buy In

Kotter & Rathgeber, 2006


- Consumers
- Associations
- Providers
- OMB
- Governor's Office
- Legislators
- Other State Agencies



Summary

- Challenge status quo
- Create buy-in
- Use data
- Acute Care is as an integral part of a recovery-oriented system
- Tap into consumers

Contact Information



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