

# Transformation Activities in Tennessee

*Angela McKinney Jones  
Policy Advisor to the Commissioner  
Tennessee Department of Mental Health and  
Developmental Disabilities*

*National Technical Assistance  
Philadelphia, Pennsylvania  
May 3, 2007*

# RECOVERY SERVICES AND PLANNING

Marie Williams, LCSW  
Mental Health Executive Director

*The Division of Recovery Services and Planning incorporates and promotes implementation of the following:*

- Prevention and intervention strategies
- Best practices
- Targeted outcomes and expansion in support services,
- Evidence-based modalities
- Planning
- employment/education, transportation, and housing

**Lisa Ragan**  
Special Projects Coordinator  
Lisa.Ragan@state.tn.us

**Dave Sherman**  
Administrative Services Assistant  
David.Sherman@state.tn.us

## MENTAL HEALTH SAFETY NET

Oversee and coordinate contracts for 20 mental health safety net providers, NAMI, and consumer groups

Compile, develop, and provide ongoing training to safety net contractors

Mental Health Safety Net Core Services:

- Assessment
- Evaluation
- Diagnostic and therapeutic sessions
- Case Management
- Psychiatric Medications mgt.
- Lab work related to medication mgt.
- Pharmacy assistance and coordination
- Transitional housing support in some cases

Contact:  
**Melissa DaSilva**  
Director,  
Mental Health Safety Net  
Melissa.DaSilva@state.tn.us

**Vacant**  
Administrative Assistant

## SUPPORT SERVICES

Oversee, implement and coordinate program and current community support services contract activities, including:

- Peer Support Centers
- Family Support – NAMI
- Consumer Support (BRIDGES, etc.)

Develop, oversee and implement the statewide Creating Support Services Initiative (CSI).

Contact:  
**Dennis Wenner**  
Director, Support Services  
Dennis.Wenner@state.tn.us

**Lisa Ragan**  
Special Projects Coordinator  
Lisa.Ragan@state.tn.us

## TRANSPORTATION

Oversee, implement and coordinate program and current community transportation contract activities, including:

- Peer Support Centers Transportation

Develop, oversee and implement the statewide Creating Transportation Initiative (CTI)

Contact:  
**Dennis Wenner**  
Director, Support Services  
Dennis.Wenner@state.tn.us

**Candy Jordan**  
Support Services Coordinator  
Lacanas.Jordan@state.tn.us

**Lisa Ragan**  
Special Projects Coordinator  
Lisa.Ragan@state.tn.us

## EMPLOYMENT / EDUCATION

Oversee, implement and coordinate program and current community employment contract activities, including:

- Creating Jobs Initiative (CJI)
- Department of Human Services
- Division of Vocational Rehabilitation

Contact:  
**Vacant**  
Director, Employment Planning and Development

**Lisa Ragan**  
Special Projects Coordinator  
Lisa.Ragan@state.tn.us

## PLANNING

Oversee and coordinate TDMHDD planning activities including and current community planning activities, including:

- Coordination and support to Mental Health Planning and Policy Council and Developmental Disability Planning and Policy Council.
- Coordination of Department's Three Year Plan, Block Grant and Data Infrastructure Grant.
- Oversight of: policy development, annual review of policies, MOUs, and interagency agreements.
- Coordination of DMHDD Emergency Services.

Contact:  
**Carol Kardos**  
Mental Health Block Grant and Planning Coordinator  
Carol.Kardos@state.tn.us

**Alicia Fox**  
MH/Planning Coordinator  
Alicia.Fox@state.tn.us

**Debbie Shahla**  
DD/Planning Coordinator  
Debbie.Shahla@state.tn.us

**Vicki Pillow**  
Administrative Services Assistant  
Vicki.Pillow@state.tn.us

## SEVEN REGIONAL SETH FACILITATORS

Region I,  
**Jeanne Price**  
Jprice@frontierhealth.org

Region II,  
**Sandie Shaver**  
Sshaver@ridgewv.com

Region III,  
**Lisa Morris**  
LisaMorris@aimcenterinc.org

Region IV,  
**Bob Currie**  
Bob.currie@parkcenternashville.org

Region V,  
**Vonda Gray**  
Vonda.gray@centerstone.org

Region VI,  
**Rozann Downing**  
Rozann@bhllc.org

Region VII,  
**Cheré Bradshaw**  
Chereb@bhllc.org

## FOUR CONSUMER SETH SPECIALISTS

Region III, **Gina Turley**  
GinaTurley@comcast.net

Region IV, **Louetta Hix**  
lhix@parkcenternashville.org

Region VI, **Patrice Boyd**  
pboyd@bhllc.org

Region VII, **Lawrence Wilson**  
lwilson@bhllc.org

## HOUSING/ HOMELESS

Oversee, implement and coordinate program and current community housing contract activities, including:

- U.S. Dept. of Housing and Urban Development (HUD)
- Independent Living
- Assisted Living
- Centers for Medicare and Medicaid Services (CMS) Housing Within Reach
- Creating Homes Initiative (CHI)
- Supportive Living for SLFs
- Intensive Long-term Support
- Targeted Transitional
- PATH
- Children and Families Homeless Outreach

Contact:  
**Gregory Fisher**  
Director, Housing/Homeless  
Gregory.Fisher@state.tn.us

**Jane Thompson**  
Homeless Outreach/PATH Coordinator  
Jane.Thompson@state.tn.us

**Vacant**  
Administrative Assistant

## s VISTA Volunteers Employment Specialists

Region I  
**Teresa Godsey**  
tgodsey@juno.com

Region II  
**Buddy Sumner**  
bsumner@ridgewv.com

Region III  
**Vacant**

Region IV  
**Laramie Lee**  
laramie.lee@parkcenternashville.org

Region V  
**Carolyn Banning**  
csbanning@centerstone.org

Region VI  
**Vacant**

Region VII  
**Mark Havener**  
markh@bhllc.org

## 3 Transformative Areas

- Recovery Road Show
- Creating Homes Initiative
- Creating Jobs Initiative

# Recovery and the SETH Initiative

- “Mental health recovery is a journey of healing and transformation enabling a person with a mental health problem to live a meaningful life in a community of his or her choice while striving to achieve his or her full potential.”

*(SAMHSA Consensus Statement on Recovery)*

- SETH
  - S - Supports
  - E - Employment
  - T - Transportation
  - H - Housing

# Recovery Road Show

- 5 State Operated Mental Health Institutes
- Hospitals often serve as a person's first touch point with the Mental Health System
- Goal - Make the Institute a place that understands and practices recovery oriented care

# Recovery Presentations

- Consumer Story
- Define recovery
- Discussion about the stages of recovery
- Learn from other inpatient units that are focused on recovery

# OUR CURRENT REALITY: HOUSING

Housing is, perhaps, the first line of treatment for people with serious mental illnesses.

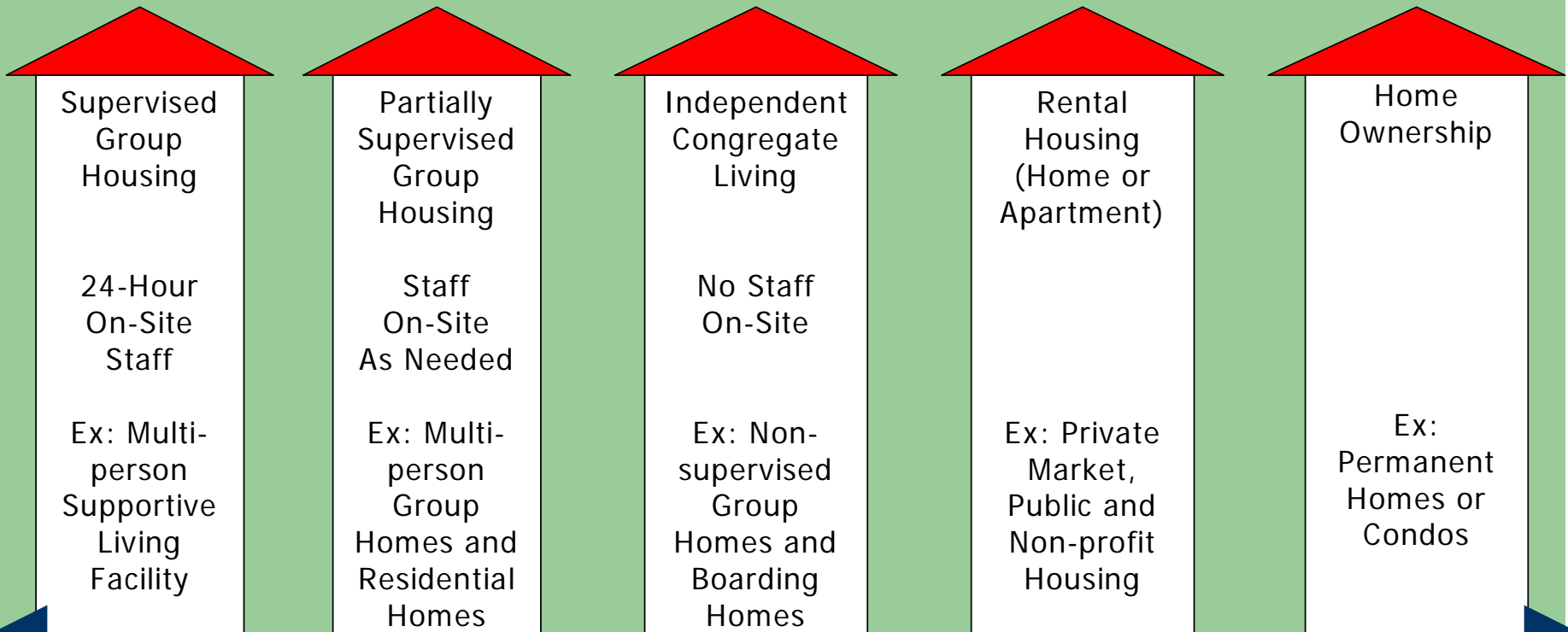
*“The lack of decent, safe, affordable, and integrated housing is one of the most significant barriers to full participation in community life for people with serious mental illnesses.”*

# Creating Homes Initiative

A strategic plan of the Department of Mental Health and Developmental Disabilities to partner with communities to create housing options for people with mental illnesses and co-occurring disorders in Tennessee.



# Total CHI Units Created



(Flexible Housing Options Array Based on Consumers' Needs)

337

368

169

3,789

226

Total Units Created = 4,889

Total Amount Leveraged = \$120,290,586

# OUR CURRENT REALITY:EMPLOYMENT

**Research found that work is a key to recovery and that consumers who are employed are able to live more satisfactory and rewarding lives through this contribution to their communities.**

**Studies show that.....**

**60% - 75% of the number of people with mental illnesses want to work.**

**85% - 95% are unemployed.**

*Baron, R. C. (2002). People at Work: The Past and Present Career Patterns of People with Mental Illness*

## Goal: 2010 by 2010

Increase the number of persons employed who have serious mental illnesses and co-occurring disorders. To be accomplished through an innovative, targeted, grassroots, local community, multi-agency, collaborative aimed at having 2,010 persons with mental illnesses and co-occurring disorders employed by the year 2010.

# Thank You!

- Contact Information
  - Angela McKinney Jones  
[angela.mckinneyjones@state.tn.us](mailto:angela.mckinneyjones@state.tn.us)
  - <http://www.tennessee.gov/mental/>